



# *Village of Masset*

## *Report to Council*

From: Alan Smith, Chief Administrative Officer

Date: December 10<sup>th</sup>, 2021

Subject: Mobile Food Vending: Draft bylaw No.651, 2021 to amend Business Licence Bylaw No.616

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### **Recommendations**

THAT the report submitted by the Chief Administrative Officer, titled *Mobile Food Vending: Draft bylaw No.651, 2021 to amend Business Licence Bylaw No.616*, be received and filed as information; and

THAT Council give consideration to give first and second readings of Draft Bylaw No.651, 2021 to amend Business Licence Bylaw No.616 at their December 13<sup>th</sup>, 2021 meeting.

### **Introduction**

Mobile food vending can have a positive impact on the communities where they are active. Their presence can bring an exciting dynamic to a downtown while providing residents and visitors alike with more food choice. The presence of mobile food vending carts, trucks or trailers in a municipality is regulated through municipal bylaw. These bylaws usually contain specific guidelines on mobile food vending locations, hours of operation, fees, insurance, health authority approval, signage, and distance to brick-and-mortar restaurants.

To manage the developing mobile food vending industry in Masset, an amending bylaw to the current business license bylaw has been drafted for Council's consideration that takes into account the above-mentioned regulations, among others. It should be noted draft Bylaw No. 651, 2021 to amend Business Licence Bylaw No.616 presented in this report, attempts to balance the excitement of an up-coming segment of the food service industry for Masset with the needs of the established local restaurant business community. The results of the Masset food truck survey are also contained in this report which helped inform the drafting of the amending bylaw.

### **Discussion**

An amendment to the business license bylaw is required to incorporate the regulating of mobile food vending in Masset - presently no such formal regulations exist. In order to draft such an amendment, various municipal mobile vending bylaws were reviewed and a local survey was circulated to gather data from the community.

Upon reviewing bylaws from various municipalities like Nelson, Terrace, Kamloops, Nanaimo, Courtney, and others, it became apparent that there are many similarities or common elements which form mobile food vending bylaws. For instance, all mobile food vending units with municipalities require approval from a local health authority to



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operate; and, the appropriate insurance must be presented to the municipality before a mobile food vending business license can be obtained.

Many municipalities set a minimum distance requirement from other businesses offering similar goods and services and operating from a fixed building. Communities like Terrace, Smithers, Telkwa, Houston, and Toronto, for example, require a 30-meter distance while Vanderhoof has a 50-meter requirement from brick-and-mortar establishments.

Municipalities allow mobile food operators to display signage to promote their vending units. However, it is common practice to have signage placed against the vending unit at all times, like in the cities of Vancouver and Nanaimo, for example.

Hours of operation and time of year vary among municipalities. Some municipalities allow mobile food vending units to operate year-round while others have seasonal restrictions.

There seems to be a consensus among municipalities as to where to locate mobile food vending: private property where zoning allows for restaurant use, and on public property. If a vending unit is to locate on public property like a park, on-street, or sidewalk location, usually a fee is required. Fees vary considerably from community to community. For instance, the City of Terrace charges \$500 per year while Toronto charges a yearly fee of \$6,500. Some communities charge monthly fees with the cost being dependent based upon location. The City of Nelson for example charges \$500 per month for a downtown location and \$250 per month in other parts of the city. A \$300 application fee is also charged along with an annual application renewal fee of \$100.

As noted above, there are common elements to municipal mobile food vending bylaws. There are aspects however like fees, and hours of operation which vary considerably among communities. This variation demonstrates the need to take into consideration the specific characteristics and requirements of one's community when developing a mobile food vending bylaw. Consequently, in order to gain community input to help shape the Village of Masset mobile food vending amending bylaw, a food truck survey via social media was circulated. 360 people responded to the survey over a three-week period. The complete survey results are contained in Appendix 1 of this report.

According to the survey results, 89% of respondents are in favour of there being more opportunities for food trucks in Masset. Similar to other municipalities, respondents are of the opinion that mobile food vending should be located on private property (68%) and on public property (75%), with a preference for commercial areas, including downtown.



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57% of respondents are supportive for on-street mobile food vending while only 28% agreed with mobile food vending operating in residential areas.

Considerable comments were received when asked if food trucks were allowed to locate on municipal property and/or on streets, should they be expected to pay a fee that is comparable to the expenses incurred by brick-and-mortar restaurants. 43% of respondents agreed that mobile food vending units should pay comparable fees to restaurants while 57% do not agree. Although the latter is a higher percentage than the former, by no means is the number an overwhelming majority. The comments received mirror the on-going debate between those property owners operating a restaurant and those supporters of mobile food vending, when municipalities are determining if mobile food vending have a place within their communities. Restaurant owners maintain that their overhead (i.e., taxes, utilities, insurance etc.) is considerably higher than that of mobile food vending units which places the restaurant owner at a disadvantage. Operators of food trucks argue that in many cases their operations are seasonal, weather dependent, and offer a limited menu compared to restaurants; and, that they do pay for supplies, food inventory, office and accounting costs, insurance, permits, licenses, staff and truck maintenance. Mobile food vendors would also argue that they bring healthy competition to the traditional food service sector. The following are samples of some of the comments received from the survey that reflect this debate:

- *Food trucks should be required to pay a fee for a license from the Village of Masset as well as a fee for daily use rent. I think the rental fee should be based on the square footage of the space used, the location and visibility / traffic it offers, as well as a fee for the customer parking used. I think the village should set the spots that the food trucks can park in, renting spots with higher visibility for higher fees and spacing the trucks around the village where we want to see more development and more vibrancy while protecting other established restaurants from losing too much business. This is an excellent source of income for our town, so premium, high-visibility locations should go for top dollar. Locations with lesser visibility could be rented for less and that way the food truck itself may bring more traffic and life to the business area and help build up the business community indirectly through its presence*
- *Fees should reflect the property taxes other restaurants are currently paying otherwise it would create an unfair business advantage*
- *Street food vendors and food cart or truck operators should have to pay a fee to acquire a street vending/vendors license, though the costs of each type of business are not so comparable. I do not think either should reflect one or*



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*another, as they are two different types of business and food service delivery. You cannot get what you can at a food truck - at a restaurant, or vice versa. They are both a necessity for our community, tourism, and food to thrive.*

- *There should be a fee but not same as brick and mortar. It is a different kind of service*
- *They should have to pay a fee. But for rental of bare land only. Attempting to duplicate the operating costs of bricks and mortar does not make any sense. Bricks and motor businesses already have a HUGE advantage of much easier access to liquor licenses and having an indoor space makes them more viable over the winter. Food trucks work to revitalize public space and turn it into public social space. This positive externality needs to be taken into account in pricing rental rates.*

64% of survey respondents are of the opinion that food trucks should not be required to maintain distance from established brick-and-mortar restaurants. As mentioned earlier in this report, it is a common element within mobile food vending bylaws to incorporate a minimum distance requirement from other businesses offering similar goods and services and operating from a fixed building. Interestingly, 92% of survey respondents indicated that if food trucks were more readily available in Masset, this increase would not stop them from visiting brick-and-mortar restaurants. Furthermore, 77% of respondents would like to see food trucks being open any time of the day and/or night; while 52% of respondents were not in favour of creating one area in Masset for food trucks to operate. Moreover, 80% of respondents are of the opinion that food truck numbers in Masset should not be limited.

Taking into account the common elements contained in a variety of mobile food vending bylaws and the information obtained from the Masset food truck survey, an amending bylaw was drafted to incorporate mobile food vending into the current business bylaw, for Council's consideration – refer to Appendix 2 for draft bylaw 651, 2021.

Bylaw 651, 2021, provides regulations that pertains to all mobile food vending in the Village of Masset with sections specific to food trucks, food trailers and food carts. It must be stressed that mobile food vending can only be conducted on private commercial property allowing restaurant use and on identified public lands owned by the Village of Masset. However, no matter the location, operators must obtain a mobile food vending license (business license) to conduct their business affairs – refer to Appendix 3 of this report.



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For those locating on private property, health verification, insurance, a letter of permission to locate from the property owner, and a discharge management plan (for fats, oils and grease) are required. Locating on municipal lands have similar requirements although these mobile food vendors must also complete a license of occupation agreement (refer to appendix 4) with the Village of Masset in order to receive a mobile food vending business licence. In either case, on public or on private lands, the mobile food vending business license fee is \$100 (this amount is unchanged from the current retail/service business license fee).

As indicated in Schedule 'C' of the draft bylaw, there are also location fees if mobile food vending is to be conducted on Village of Masset property. Of the public property locations available to mobile food vendors, the community hall has the highest fee of \$116 per week (\$464 per month) - as this site is deemed to be in a high traffic area. Table 1 provides a breakdown of how the weekly/monthly fee(s) was calculated and applied to the municipal land locations.

**Table 1: Mobile Food Vending Fees Calculations and Location Fee Breakdown**

Land Fee	Tax Fee	Location Fee Breakdown
Based on 144 sq. ft @ \$2.5 per sq. ft. monthly= <b>\$360 per month</b>  (144 sq ft has been used as the footprint of a mobile food vendor)	\$50,000* divided by \$1,000 = \$50 \$50 x 25.04 (business/other mill rate for 2021) = \$1,252.00 per year or <b>\$104 per month</b> *Tax equivalent is based on assessed value of a food truck/trailer of \$50,000	Community Hall: Land fee + Tax fee=\$464 per month  Visitors Centre: Land fee only=\$360 per month  GMDC: Land fee only=\$360 per month

As mentioned, the Community Hall site is the prime location for mobile food vending on the public sites that are available for food trucks/trailers. In order to promote the other sites, the tax component was not included in the monthly/weekly fees. The intent of the lower fee is to generate activity in other areas of the Village. It must be stressed that the methodology applied to setting the fees for public property is equitable to that of brick-and-mortar establishments. With respect to food push carts which are allowed on certain sidewalks, the monthly fee is \$45 or \$12 per week. This is a land only fee based on a footprint of 18 sq ft at \$2.50 per sq. ft., monthly. If an operator of a food cart chooses to locate on another public site other than the sidewalk, like the Community Hall for example, then the fees associated with that site will take effect. Moreover, on-





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street mobile food vending is only allowed during special events with the associated fees to be determined by the Village of Masset and/or the event organizer.

The amending bylaw 651, 2021, follows the best practice of other municipalities described in this report. Mobile Food vending units, food trucks and food trailers must be located at least a distance of 30-meters from a brick-and-mortar establishment. Similarly, a food push cart cannot be within 30 metres from existing permanent food service establishments that sell a similar food product, concept, or theme. Those mobile food vending operators located on public property must display their signage adjacent to their mobile food vending unit; while those operators situated on private property can only display signage at a maximum of two (2) meters from their property line. All mobile food vending units can operate seven (7) days per week from 7:00am to 10:00pm. Polystyrene (Styrofoam), non-recyclable or nonbiodegradable materials in relation to the sale or delivery of food cannot be used by any mobile food vending operator. Food trucks and trailers cannot have more seating than is necessary to accommodate the maximum of six (6) patrons at the mobile food vending unit without receiving permission from the Village of Masset. Food push carts can not have any seating available when operating on specific Village sidewalks. However, if they choose to locate on another public site like the GMDC parking lot location for instance, then the allowable seating capacity is enforced along with the other aspects of the bylaw (i.e., signage).

### **Conclusion**

Bylaw N0. 651, 2021, a bylaw to amend Business Licence Bylaw No.616, provides Council with the tools to effectively manage the developing mobile food vending industry in Masset. The draft bylaw provides regulations for operating mobile food vending on both private and municipal lands.

The next steps in the process are for Bylaw N0. 651, 2021, to receive first and second reading during the December 13<sup>th</sup> Council meeting. At their January 10<sup>th</sup>, 2022, meeting, where a third reading of the bylaw will be sought, public input will be reviewed by Council. This input will include receiving written comments and/or delegations at the January 10<sup>th</sup>, 2022, Council meeting.

All of which is Respectfully Submitted

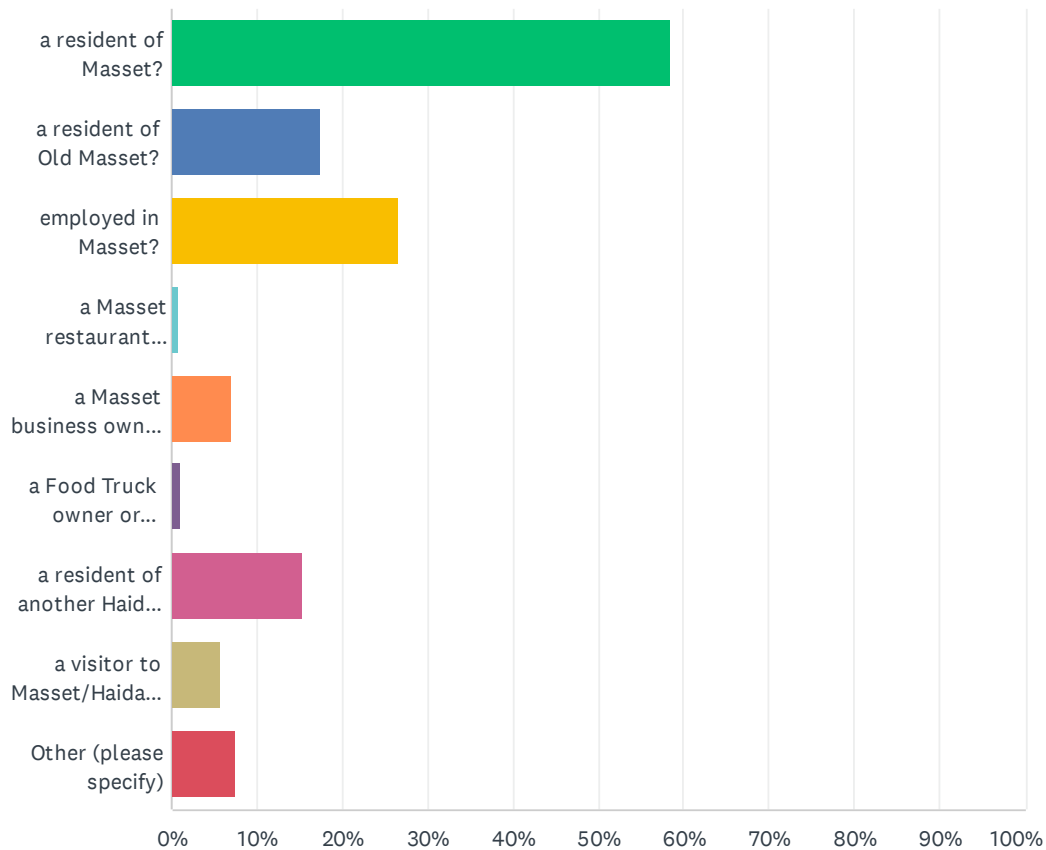
Alan Smith  
Chief Administrative Officer

# **APPENDIX 1**

## **Food Truck Survey Results**

## Q1 Please tell us more about yourself (select all that apply). Are you

Answered: 359   Skipped: 1



ANSWER CHOICES	RESPONSES	
a resident of Masset? (1)	58.50%	210
a resident of Old Masset? (2)	17.55%	63
employed in Masset? (3)	26.74%	96
a Masset restaurant owner or operator? (4)	0.84%	3
a Masset business owner or operator - non restaurant? (5)	6.96%	25
a Food Truck owner or operator? (6)	1.11%	4
a resident of another Haida Gwaii island community (i.e. Queen Charlotte, Port Clements etc.)? (7)	15.32%	55
a visitor to Masset/Haida Gwaii? (8)	5.85%	21
Other (please specify) (9)	7.52%	27
Total Respondents: 359		



## Food Truck Survey

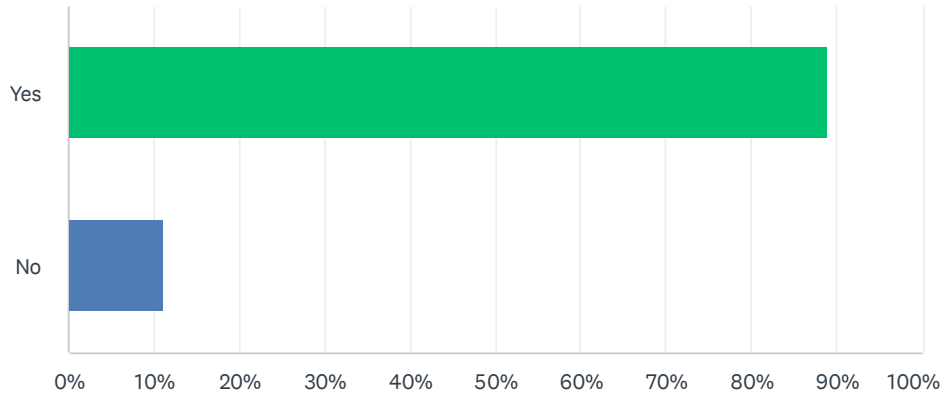
BASIC STATISTICS				
Minimum 1.00	Maximum 9.00	Median 2.00	Mean 3.14	Standard Deviation 2.60

#	OTHER (PLEASE SPECIFY)	DATE
1	Thank you for making this survey	9/2/2021 10:44 AM
2	I volunteer at the Nature Centre when it is open. It's very interesting meeting people from foreign countries, as well as Canadians & local people on Haida Gwaii	9/2/2021 10:23 AM
3	We appreciate the opportunity to express our opinion on this matter	9/2/2021 10:14 AM
4	Property owner	9/1/2021 10:07 AM
5	Used to live there	8/28/2021 4:15 PM
6	Seasonal resident	8/18/2021 5:07 PM
7	concerned citizen of Haida Gwaii	8/18/2021 1:01 PM
8	Tow Hill	8/13/2021 8:33 AM
9	a visitor to Masset/Haida Gwaii	8/13/2021 12:25 AM
10	Lives in Prince Rupert but traveling food vendor	8/11/2021 7:21 PM
11	Do business in Masset weekly and always want to great food truck experience	8/11/2021 4:30 PM
12	In between finding forever home on Haida Gwaii	8/11/2021 2:27 PM
13	Retired	8/11/2021 12:00 PM
14	Own a store in New Town	8/10/2021 4:52 PM
15	Tow Hill rd	8/10/2021 10:30 AM
16	Part time resident in masset	8/9/2021 11:52 PM
17	Lived in masset for 42 years. I am in Whitehorse in the Yukon. We have quite a few food wagons. People choose where and what they want to eat.	8/9/2021 9:44 PM
18	Tow Hill Community	8/9/2021 8:22 PM
19	Property owner that resides in Masset part time.	8/9/2021 8:00 PM
20	We own property in Masset so we pay taxes and visit every year for several weeks. So both resident and visitor.	8/9/2021 6:28 PM
21	I own a property in Masset but only live here part time	8/9/2021 6:07 PM
22	A resident of Tow Hill	8/9/2021 5:32 PM
23	Non-resident home owner (Masset) and visitor to Masset	8/9/2021 5:00 PM
24	Employed in Old Massett	8/9/2021 4:13 PM
25	employed in Old Massett	8/9/2021 3:53 PM
26	Part time Masset, part time Port Clements	8/9/2021 3:49 PM
27	property owner on Tow Hill Rd	8/9/2021 3:16 PM

## Q2 Are you in favour of creating more opportunities for food trucks in Masset?

Answered: 352 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	88.92%	313
No	11.08%	39
TOTAL		352

#	COMMENTS	DATE
1	I think we're near the limit, maybe be one more.	9/3/2021 8:00 PM
2	Mom & Pop/individually owned only. Locally owned that is.	9/3/2021 12:48 PM
3	I think there is enough @ lunch - perhaps dinner	9/2/2021 10:58 AM
4	There is 4 now - that's enough	9/2/2021 10:55 AM
5	There is 4 now - that's enough	9/2/2021 10:52 AM
6	Absolutely. I love the food trucks and other vendors popping up wherever they can fit in town. This is a small town and it is difficult to fund a full building to ones' self/a lot of buildings are poorly constructed. This is an excellent way for our local economy to grow & for the community to have places to go.	9/2/2021 10:44 AM
7	Mmmm Food.	9/2/2021 10:32 AM
8	However-they should offer varieties such as One truck a "fish" based food entry One for burgers & hot dogs etc. One for pizza One for East Indian curry/kabob.	9/2/2021 10:30 AM
9	It can only benefit the community as long as they follow the rules & don't cause any problems.	9/2/2021 10:23 AM
10	Why Not? People like food, new business opportunities create strong communities.	9/2/2021 10:14 AM
11	Yes if there can be more places to eat all hours. Of the day and a bit of the evening in the summer during the busy season that would be a great way to accommodate all these tourist the will be flooding here	8/27/2021 9:23 PM
12	3 to 4 location is good enough for a small community	8/27/2021 12:45 PM
13	We have nothing for food options, it shouldn't be our motive to make it harder for smaller business owners to open in town.	8/26/2021 11:50 AM

## Food Truck Survey

14	as long as there is decent areas for them to be - with easy access and viable parking. if a public/community owned area then covered benches/seating for waiting for food would be great. also picnic tables or just tables and chairs to eat at.	8/24/2021 7:26 PM
15	Food trucks are a great way to encourage local entrepreneurship, fill seasonal gaps in food services (during busy tourism times), and create a diverse and vibrant community. I really wish we had more food trucks down south and am very excited for the community of Masset with this latest wave of new food trucks.	8/23/2021 11:59 AM
16	I would support healthier options though, not everyone likes FRIED food!	8/23/2021 9:40 AM
17	Food trucks are an amazing thing for Masset because it creates jobs and gives people variety. We get sick of the same old burgers and Chinese food. I am all in favour for food trucks being able to operate around Masset.	8/22/2021 9:31 PM
18	In the summertime for tourists to purchase and locals to enjoy local traditional food. Too many trucks = unreliable service. They need to stick to a schedule and be held accountable. Not just open when they feel like it.	8/20/2021 8:07 PM
19	I think 3 lotsa	8/19/2021 7:58 AM
20	Yes, give people some opportunities, stop denying anyone of their dreams.	8/18/2021 1:01 PM
21	We need more food places not everyone wants bar or Chinese	8/16/2021 9:12 PM
22	More selections in food..	8/15/2021 9:07 PM
23	Business is business. The more the better. There may be a lack of brick and mortar space in which open a business. Tell me, why is this survey directed towards other communities, and visitors requesting their input? Is Masset now being administered (guided) by others who are not residents and really should not have a say in OUR town. Why were they not asked how they like the pot holes all over town? I am sure the town council and town administrator have more urgent matters to occupy their time in order to earn what they receive in compensation for doing so.	8/15/2021 5:01 PM
24	Food truck festival, that's possible for our vendors to be a part of.	8/13/2021 5:36 PM
25	Variety is a good thing! I appreciate having choice, and like to support local. I am definitely willing to spread my 'dining out' budget to more local offerings. In addition, it can only help in terms of tourism to offer a wide variety.	8/13/2021 1:08 PM
26	There are very limited selections of places to eat in Masset. Particularly in the case of tourists that may not have a place to cook, food trucks offer a convenient alternative. They also provide colour and character to a community. That said, the Village of Masset needs to clean up its appearance and plant some full sized trees around town to add a buffer between sidewalks and streets (see Jane Jacobs' concepts of city planning), to add a sense of life to an otherwise desolate-looking downtown core and offer shade for residents / tourists to sit in. If we want people to eat at food trucks downtown, we also need to stop the consumption of alcohol on our streets and reduce the loitering of those openly drunk and those soliciting others for change. If we want to provide a place for these individuals, then we should have another questionnaire. I understand that these individuals have been meeting downtown to drink together for years. Perhaps a location outside of downtown for them to meet with a bit of a shelter might not be a bad idea, but the open drunkenness on our streets needs to stop if this town is ever going to be a significant tourist destination. On top of this, some of the drinkers in question have harassed not only myself but other women visiting the city. Please move them along and allow our town to thrive so that all of us can benefit and feel proud to live here and have businesses here.	8/13/2021 12:59 PM
27	There seems to be a large selection of food trucks already. More would cause strains.	8/13/2021 5:49 AM
28	They clutter the streets and sell mediocre fish and chips.	8/13/2021 12:45 AM
29	I love food trucks; however I do not think they should park directly opposite to restaurants who have to pay property taxes etc. Perhaps there could be a centralized food truck area?	8/12/2021 2:24 PM
30	The great thing about having food trucks is variety of foods that can be offered. There is the area where the DND site was. It's a waste of space atm. Other cities etc. Have markets, food trucks, park sitting areas. Capitalize on that.	8/12/2021 11:39 AM
31	Yes and No, I'm ok with any competition as long as we are all playing by the same rules. Have	8/12/2021 10:27 AM

## Food Truck Survey

them purchase or lease commercial property.

32	This year is the first in many years that the town is beginning to feel "alive". We had quite a few years where it seemed as if nothing was happening around town. The availability of food via food trucks has significantly contributed to this.	8/12/2021 9:03 AM
33	depends on where they are located	8/11/2021 11:30 PM
34	Diversity is always a good thing - especially when it pertains to opportunities for getting out in a small community	8/11/2021 8:30 PM
35	Masset is a pretty bleak town. How nice is it that there are finally some dining options here! Most of the restaurants have limited hours, and it can be difficult to find a place that's actually open for lunch or dinner (or even early enough for coffee) on any given day. I love to see people being industrious. Masset needs more hustle and competition to thrive. If people want to start up food trucks, good for them, great initiative. If people support them, they will continue. If not, they will close up. Simple as that. Love too see people making jobs for themselves.	8/11/2021 7:59 PM
36	I like the tow truck n charters then tubby dogs	8/11/2021 7:58 PM
37	Most definitely!!! This town needs more choices! longer hours!And it would help people out with their business I like it when people are successful!	8/11/2021 6:34 PM
38	This community needs more food vending options. A lot of the time tourists and residents are unable to get a cooked meal because the few vendors in town are all closed at the same time.	8/11/2021 6:14 PM
39	It brings customers to town which helps all economies	8/11/2021 5:20 PM
40	Variety is good and lineups are annoying if you visit during your work day lunch. Also many times trucks that work during the week are not able to provide weekend fare for mornings, brunch or evenings. I see people could have a niche like a breakfast truck (all day), baked goods with coffee & teas etc. Staggering the sites of the communities you offer your goods to would be appreciated and also sharing a spot where desserts could be with savory seller.	8/11/2021 4:30 PM
41	I am happy to support all local businesses. Having more options is great for eating in this town, as sometimes it's hard to find anything open at certain times. Also, I like that customer service is always better with more competition.	8/11/2021 3:09 PM
42	People are putting out their all provide good food, and quickly Masset is becoming a go to place. This means more business for everyone. And for those with buildings that offer food, etc., this, in the long run, will be good. and they should pull up their socks and offer a good dine in alternative. It's the kind of publicity that is needed. There will never be too many food trucks, the economy won't support that.	8/11/2021 3:06 PM
43	This community needs more business.	8/11/2021 2:49 PM
44	As a person that started off being an only food truck and stand on many days along with another it was worth it in the beginning. As the Shipyards night market increased over time a lot of the small beauty and joy was removed so much that people who had supported it's inception were turned off and it was too crowded. The other issue is it may be great for consumers to have an over abundance of options to choose from it is no good for vendors and return of investment when the market is flooded with multiple competition. It became for many that increasing costs to attend and too many vendors was a major issue. The other part is that music from these businesses should not disturb people in their homes or work. I work beside the 626 and the bass reverbs into our building and is extremely bothersome. I am very glad to see this survey take place and am very aware of food truck scene as I was in it in Vancouver for 6 years	8/11/2021 2:27 PM
45	They are an integral and wonderful opportunity for small business. They also create amazing options for food in an area that needs more options.	8/11/2021 12:52 PM
46	Unless a tax fee is implemented.. why should brick and mortar businesses pay all year and no one else	8/11/2021 12:31 PM
47	Yes, we don't have enough choices for the kind of food available for take-out or restaurants. Seems like it has been predominately chinese style food	8/11/2021 12:00 PM
48	I think we have enough trucks and need to look towards supporting the brick and mortar businesses.	8/11/2021 11:24 AM

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49	Yes, there has to be opportunity for all. Not just a select few. It also has to be fair.	8/11/2021 10:41 AM
50	In the high season [May-September], it's so busy for meal purchases. A space for food trucks would help for "one stop" purchases. In the low season, the food trucks won't be as busy, so their season would be short.	8/11/2021 10:08 AM
51	The more food trucks, the more choices of eating varieties	8/11/2021 9:21 AM
52	These days this is what my husband and I look forward to - grab a quick meal and go to the beach	8/11/2021 3:01 AM
53	Food Trucks gives us choices. Without the Food Trucks we wouldn't have had much during pandemic.	8/10/2021 9:54 PM
54	There are enough as it is	8/10/2021 8:48 PM
55	It is terrific having so many food cart options, in such a small town. I love how vibrant and interesting our town is becoming with these creative business developments. Also, the food is significantly better than the available restaurants have to offer. And, competition forces everyone to do better, provide better food products, and be better at what they do. I've lived here for 20 years and believe me, the town was a boring and morose place back then, and I'm thrilled to see fun, creative business thriving and making our daily lives more interesting.	8/10/2021 8:30 PM
56	Masset always needs more places to eat, particularly lunch.	8/10/2021 8:07 PM
57	Why not? Competition is good	8/10/2021 4:52 PM
58	I think a development in policy is greatly needed to impose regulations. Also to be fair to other brick and mortar businesses. Tax higher for those food trucks not attached to a commercial lot. Establish the need for clean water for the employees handling food.	8/10/2021 4:49 PM
59	With rules and standards	8/10/2021 4:04 PM
60	More than what exactly?	8/10/2021 4:01 PM
61	Only if there are regulations. Mandatory that they not be adjacent or near residential areas.	8/10/2021 3:38 PM
62	because of varying hours and type of food buisness i feel there can never be enough places to buy food and everyone likes eating out, it seems. folk from the north come south for our food business and vice versa for the south going up north.	8/10/2021 3:23 PM
63	The more the better if they can sustain their businesses. More competition means more variety	8/10/2021 2:31 PM
64	Because they aren't reliable enough with our weather conditions	8/10/2021 1:18 PM
65	If it's someone else doing it and not me then yes I don't care I think I masset deserves something great !	8/10/2021 12:44 PM
66	I want food safety to be adhered to..eg. has the fish been tagged and certified.	8/10/2021 12:19 PM
67	Yes for sure. Love it that we have choices and that they are reasonabley priced food.	8/10/2021 11:07 AM
68	There should be more food truck opportunities and options. There should be free places to park food trucks. Minimize the red tape (rules/regulations).	8/10/2021 11:06 AM
69	Yes, but ONLY if it was quality food. Otherwise, it's tasty poison.	8/10/2021 11:00 AM
70	I believe the more opportunities for employment as well as variety of food options should be welcomed with open arms in this community	8/10/2021 10:41 AM
71	The community loves options for food and lets encourage new businesses opportunities for locals	8/10/2021 10:30 AM
72	More option is better.	8/10/2021 10:29 AM
73	Hell yes!! Block out the people opposed of this! Time for change	8/10/2021 10:15 AM
74	Always room for more especially when there are no other places to buy or lease	8/10/2021 9:54 AM
75	My family and I love the food truck! Wish the hours were longer.	8/10/2021 9:54 AM

## Food Truck Survey

76	Fair opportunities. Ensuring that we aren't supporting community members with records or pending charges. Morals count while creating this policy.	8/10/2021 9:54 AM
77	Abuse in power. Everyone deserves equality and opportunities. Nobody needs a bar open right by a public school. It doesn't make sense whoever is leading this, I love choices for eating around masset, food trucks are the best	8/10/2021 8:17 AM
78	More food variety than otherwise possible	8/10/2021 8:15 AM
79	Properly regulated and on a level playing field with restaurants. "Local" vs. Out of town operators need to be considered too	8/10/2021 7:17 AM
80	Options for food are a wonderful thing and it allows you to walk about while you eat.	8/10/2021 4:51 AM
81	More options is always a good idea.	8/9/2021 11:38 PM
82	Having previously lived in Masset and visiting recently I was happy to see there were more choices for dining than when we lived there. We had lunch from one of the trucks and it was amazing. We also ate in restaurants but being outside was more enjoyable.	8/9/2021 10:07 PM
83	Variety is good. Then you have choices.	8/9/2021 10:01 PM
84	I'm not sure what that would look like.	8/9/2021 9:50 PM
85	There is a lack of options for dining and food trucks fill that void	8/9/2021 9:45 PM
86	have a designated 'food truck' area so they are not scattered all over town	8/9/2021 9:18 PM
87	I believe in healthy competition and many options, I am no longer in business due to jealousy of other business operators ruining it for me.....I say yes to more food trucks and yay to the people willing to do these ventures they are an extreme amount of work	8/9/2021 7:55 PM
88	I love going to the food trucks in Masset.	8/9/2021 7:47 PM
89	I do not like going into restaurants so to have a variety of food trucks has been a well come service for myself. I have heard same from many other people. To hear a few individuals are having some personal issues with this is concerning. I would think to keep moving forward with this kind of agenda one would have to be careful not to cross the line to prevent a lawsuit of some kind. It looks to me it is very close to that line now.	8/9/2021 7:07 PM
90	So nice to have more than 2 places to choose to eat from!!	8/9/2021 6:48 PM
91	We were recently in Masset for several weeks with our family of 4 and very much enjoyed dining opportunities at both the Charters Food Truck and 626 Fish and Chip truck! We loved the outdoor dining experience, the choices offered and the way in which the 626 fish and chip truck added life to the main street in town with nice tables, music, great food and a chance to visit with locals and tourists alike.	8/9/2021 6:28 PM
92	If they purchase the land they operate on and are making a commitment by investing in our community	8/9/2021 6:27 PM
93	We definitely need more food options here besides Chinese and Pub food. Options open in the evening would be great.	8/9/2021 6:24 PM
94	Absolutely. They definitely bring a vibrancy to the town, and the quality of food they serve is much higher than you would expect to get in a smaller centre. A positive addition to the town.	8/9/2021 6:07 PM
95	There's no restaurants and so what do you suggest an individual do? Property is limited. Unless the village would like to open up the old barracks area by the community garden	8/9/2021 6:06 PM
96	Absolutely!	8/9/2021 5:48 PM
97	I think we have enough for our little place.	8/9/2021 5:26 PM
98	ANY economic activity in Masset is a GOOD thing!	8/9/2021 5:08 PM
99	Absolutely! More variety and competition.	8/9/2021 5:00 PM
100	Different food trucks be nice different food	8/9/2021 4:48 PM
101	Small scale food production is better than another restaurant. However, public washroom facilities are equally necessary to support non-residential traffic.	8/9/2021 4:38 PM

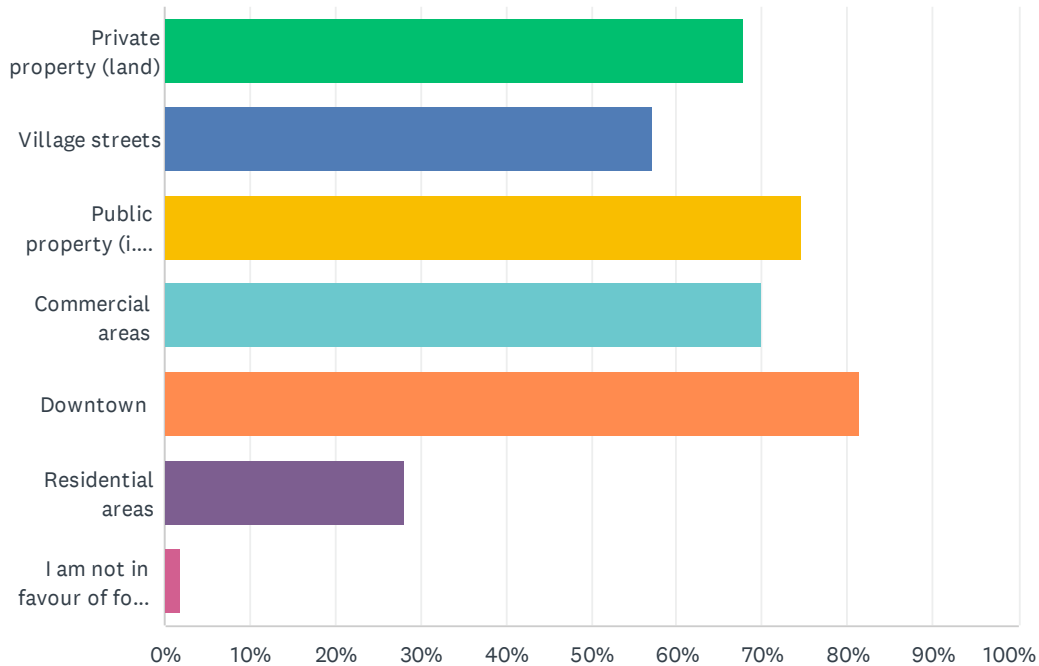
## Food Truck Survey

102	Great solution to the lack of restaurants and places to eat.	8/9/2021 4:33 PM
103	There are a limited number of commercial buildings available for rent, so food trucks provide a cost effective alternative for these types of vendors.	8/9/2021 4:18 PM
104	Masset got hit hard due to covid. There are no really good restaurants in Masset. We need more variety of places to eat. Lets get the tourists back.	8/9/2021 4:13 PM
105	A food truck festival would be AMAZING	8/9/2021 4:06 PM
106	Of course, even though this town seems to try and shut down any opportunities for anyone getting ahead.	8/9/2021 4:02 PM
107	Not sure what is meant by 'creating more opportunities', but stand back and let the cooks feed us.	8/9/2021 3:49 PM
108	I like having a place to get a quick lunch that is open air and take out. I also like having places open when others are closed	8/9/2021 3:15 PM
109	Yes please!	8/9/2021 2:58 PM
110	I think we currently have enough food trucks. It would be nice to see more actual restaurants.	8/9/2021 1:57 PM
111	We are well served with the existing ones especially outside tourist season	8/9/2021 1:55 PM
112	Restaurants keep shutting down:( but food trucks are flexible enough to have wild hours and be where the business is.	8/9/2021 1:43 PM
113	All nee business adds dimension and vibrancy to our community and employs people and inspires other small biz...	8/9/2021 1:40 PM
114	There is not enough consistent food options in Masset including food trucks or restaurants so more opportunities would be good to provide them	8/9/2021 1:32 PM
115	There's enough now. A confrontation in front of the Howard Phillips community hall made me realize that. Tubby and Ian went at it and Ian actually drew a line tubby couldn't cross. Ian Edwards is now across from coop. Thank goodness	8/9/2021 1:25 PM
116	I think they should be wherever makes them successful, we need them to fill a void in food service that lacks in Masset badly!	8/9/2021 1:18 PM
117	No cause there is enough places to eat now if only they would be open then that would be something else	8/9/2021 1:17 PM
118	Any business is good business for the people of Masset. But, I'd rather see effort put towards sit down restaurants. It is hard when there is nowhere to take a family other than a pub. What is the draw to have tourists spend time in our town when they can't buy a simple meal and sit down in a restaurant.	8/9/2021 1:10 PM
119	There are few places to eat, and often places are closed. Variety is better.	8/9/2021 1:01 PM
120	It is lucky we have food trucks as we have limited restaurants and they are usually to busy at lunch.	8/9/2021 12:38 PM
121	Bring of the food venues. This town needs more food,jobs and opportunities for people to make a living in this community.	8/9/2021 12:20 PM
122	It will be great to have more options for food.	8/9/2021 12:20 PM
123	When they don't have running water I think it's unsanitary	8/9/2021 11:29 AM
124	Food trucks are amazing and the best part about them is they can move to different places to make more convenience for customers during events or outings.	8/9/2021 11:28 AM
125	Don't eat there anyways	8/9/2021 11:28 AM



### Q3 Where do you think food trucks should be allowed in Massett? (select all that apply)

Answered: 355 Skipped: 5



ANSWER CHOICES	RESPONSES	
Private property (land)	67.89%	241
Village streets	57.18%	203
Public property (i.e. Village of Massett facilities, parks)	74.65%	265
Commercial areas	69.86%	248
Downtown	81.41%	289
Residential areas	28.17%	100
I am not in favour of food trucks in Massett	1.97%	7
Total Respondents: 355		

#	COMMENTS	DATE
1	Wheelchair accessible.	9/3/2021 12:48 PM
2	We own 2 properties uptown and love having the food trucks finally great food!	9/2/2021 10:52 AM
3	Not on sidewalks.	9/2/2021 10:30 AM
4	I believe the more food trucks we have the better as there are so few places to eat in Massett and Old Massett.	8/26/2021 9:04 AM
5	Temporarily on public property during special events such as Harbour Days, Pride Parade and events and such or one an intermittent basis once a month or once a week for a few hours -	8/24/2021 1:00 PM

## Food Truck Survey

such as Joe's fruit truck.

6	They should be allowed everywhere. People that think they have so much power should not be allowed to make the rules on where food trucks can operate or not	8/22/2021 9:31 PM
7	I like the new masset market. The food trucks need a space where the food truck owners could pay the v of m to park. The v of m could supply seating and garbages, at a cost. I like the old key west lot.	8/22/2021 4:17 PM
8	Not parked on town streets. Empty lots ok. Just not blocking traffic or creating traffic chaos.	8/20/2021 8:07 PM
9	Not on private property in residential areas.	8/20/2021 11:49 AM
10	I believe they should have a spot before starting up.	8/19/2021 7:58 AM
11	If on streets or village property they should have to pay rent.	8/18/2021 5:07 PM
12	Where ever they would like, with permission from property owner of course.	8/18/2021 1:01 PM
13	Only in favour if the trucks are confined to the downtown area. Definitely not in parks! Also, please ensure some kind of noise control. Takes away from the peaceful ambience of our village if deafening music is playing. thanks for your consideration.	8/18/2021 8:36 AM
14	Where they are now works	8/16/2021 9:12 PM
15	They can park wherever they want as long as it's safe .	8/15/2021 9:07 PM
16	Set up pretty much anywhere as long as they do impede access to emergency vehicles, private vehicles or pedestrian traffic. If food trucks have unreasonable restrictions placed on them it would only be fair to place these restrictions brick-and-mortar restaurants.	8/15/2021 5:01 PM
17	Anywhere convenient	8/13/2021 5:36 PM
18	I wouldn't want a food truck parked on the street in front of my house. This would cause constant traffic with vehicles coming and going, using parking that may be needed for local residents. Where I live is zoned commercial, but there are only houses here. I'd like to see it stay that way with maybe some more brick-and-mortar shops here and there. However, having food trucks available downtown and on private property (non-mobile food kiosks on private property work, too) would be okay so long as parking can be accommodated. If this means parking overflows into other private property or risks clogging parking in the downtown core, then they should not be allowed in these locations or should be spaced accordingly. Allowing food trucks to spread out around the downtown core would be ideal so long as they don't significantly interfere with parking for other essential businesses like the grocery, hardware, and liquor stores.	8/13/2021 12:59 PM
19	With permission.	8/13/2021 5:49 AM
20	Not directly across from restaurants.	8/12/2021 2:24 PM
21	Mentioned above	8/12/2021 11:39 AM
22	Commercial property	8/12/2021 10:27 AM
23	Wherever they can fit!	8/12/2021 9:03 AM
24	Let them be! This town needs them.	8/11/2021 6:34 PM
25	They should have to pay for a vending permit otherwise it would be unfair for existing businesses paying property taxes.	8/11/2021 6:14 PM
26	Be very careful with these decisions as it will affect these operations in the future. Yes public land HAS been used without much public concern to date and Masset has become known for the food availability among islanders and competition between trucks is good for consumers.	8/11/2021 5:20 PM
27	People who have food trucks on their private property could actually affect their neighbours with increased traffic, noise and traffic at unwanted times, increased garbage, and that could make for bad neighbour relations. Also insurances would need to be increased to protect from possible vandals or BnE's	8/11/2021 4:30 PM
28	I am actually in favour of any place as long as parking isn't a problem or it creates an issue.	8/11/2021 3:09 PM
29	A Food Truck should require permits for allocated areas: street vendor, public rent space,	8/11/2021 2:44 PM

## Food Truck Survey

commercial lots either owned or rented space by business, and downtown of course! Masset has begun a trend for food trucks, something that the rest of the island does not have. It is unique, and allows access to fun snacks and healthy local community bustle . I think they are a great thing

30	These should be allowed and have a certain perimeter set out making it easy. The main thing is they should not be near something that conflicts with the peace and or business livelihood of another commercial set up.	8/11/2021 2:27 PM
31	There personal properties so the tax rate is there and only commercial not residential..	8/11/2021 12:31 PM
32	They should be able to set up wherever they want. It should not be micromanaged by Village of Masset Council members. Many businesses within Masset do what ever they want and then ask for forgiveness after the fact. Not commercially zoned, build anyway, do what you want and then bring it to council.	8/11/2021 10:41 AM
33	It has to be planned spots. Some towns have a food truck area with public park around it. The vendors rent the space. Also allowed on private non residential property.	8/10/2021 11:02 PM
34	Most of the ones now are on private property	8/10/2021 8:48 PM
35	Anywhere is fine, except not residential streets, people deserve their quiet space.	8/10/2021 8:30 PM
36	In designated areas that don't congest already established businesses.	8/10/2021 4:49 PM
37	Not in the middle of the streets.	8/10/2021 4:04 PM
38	Where are the boundaries for downtown?	8/10/2021 4:01 PM
39	private property as long as it doesn't cause dissention amongst neighbors adjacent to the food truck public property for island and other events that involve community gatherings downtown for same as above with permits for certain days at certain areas commercial areas with a charge for a)seasonal events, b)storage residential area that has parking that will not block neighbor residents' driveways, etc.	8/10/2021 3:23 PM
40	In the downtown core is best. Especially where's proper parking available	8/10/2021 1:18 PM
41	Wherever there is room. I have no problem with seeing them anywhere. It's not very much real estate that they are taking up.	8/10/2021 11:07 AM
42	We need all the food and business options possible in this town.	8/10/2021 11:06 AM
43	In town is great. Easy access for the working community for lunch as well as people who don't drive/students etc	8/10/2021 10:30 AM
44	Would be great for village to purchase waterfront commercial property (old fish plant) and locate them there!	8/10/2021 10:30 AM
45	Its such a small community. So helping each other is a good thing.	8/10/2021 10:29 AM
46	Shouldn't even be a bylaw on this matter. Open it all up!	8/10/2021 10:15 AM
47	The basis of food trucks is to be mobile. Being able to move around benefits everyone.	8/10/2021 9:54 AM
48	Extra garbage cans should be paid for by vendors through a licence and taxes	8/10/2021 8:15 AM
49	Village streets and other land for a fee	8/10/2021 7:17 AM
50	Food trucks are a simple the best	8/10/2021 1:11 AM
51	The best part of food trucks is they can be set up anywhere at anytime. If you have an event you can have the food trucks attend. We now live in Victoria and they can be found throughout the downtown area during the week and on weekends and evenings they are at parks, down along beach (roadway) and at events.	8/9/2021 10:07 PM
52	It's good for someone to be able to create livelihood . specially logging and fishing has become a thing of the past.	8/9/2021 10:01 PM
53	I think they should be allowed where they are accessible to everyone	8/9/2021 9:45 PM
54	There has to be proper, safe parking for those who use the food trucks. Very dangerous situation at present with one on private land where kids, parents cross the main highway on	8/9/2021 9:18 PM

## Food Truck Survey

Delkatla Street for ice cream or other without paying attention to how busy the highway is just on the corner into town. Large campers, trucks, delivery vehicles etc on the main street. Food truck should be moved to an area designated for food trucks only in the centre of town.

55	Anywhere, anytime	8/9/2021 7:47 PM
56	Being spread out like they are is nice. We like cruising slowly though town thinking on which one to pick and looking what's going on between them. We pick then go to a spot to enjoy our choice. Watch the boats or planes or someone throwing a ball for their dogs. So what's the problem with this.	8/9/2021 7:07 PM
57	Everywhere! They're amazing and I hope more keep coming	8/9/2021 6:48 PM
58	Private property if it has been zoned for commercial	8/9/2021 6:41 PM
59	Maybe some consideration for residential areas to ensure support from neighbours?	8/9/2021 6:28 PM
60	If you invest in property you are more likely to try harder to make a lasting commitment.	8/9/2021 6:27 PM
61	I think anywhere where they can safely operate.	8/9/2021 6:24 PM
62	My first choice would be to see more food trucks in the downtown area. The more food choices there are, the more people will be attracted to the area.	8/9/2021 6:07 PM
63	I would like to live in a masset where we can choose a variety of places to eat. I'm not in favor of the amount of shit daddy cools puts this town through. Strongly feel we should have restaurants, but daddy cools is eye sore. Make this town look so shitty and drunk having a disgusting dive bar in the middle of town. This is people's only impression of masset 90% of the time due to their sales and policys	8/9/2021 6:06 PM
64	Anywhere that does not restrict others from their activities. Eg if all over Philip parking lot and no room for those to use the hall.	8/9/2021 5:26 PM
65	The point of a food truck is to be mobile.	8/9/2021 5:04 PM
66	I am not in favor of them in residential areas, but downtown, commercial areas, and parks, OK.	8/9/2021 5:00 PM
67	Have them in different parts of new Masset be nice not all in one spot	8/9/2021 4:48 PM
68	Based on available parking space and unimpeded smooth traffic flow that doesn't impinge on neighbours private movement or property. Food waste and trash by products need to be addressed.	8/9/2021 4:38 PM
69	No concerns with locations on main streets. Regardless of residential area designation. Maybe not in the local cul de sacs unless for events.	8/9/2021 4:33 PM
70	Some of these may be for special events only and require an additional permit, like village streets and residential that could cause traffic and/or disturbance issues	8/9/2021 4:13 PM
71	MOBILE food trucks, not stationary.	8/9/2021 4:06 PM
72	Absolutely not in residential areas.	8/9/2021 4:03 PM
73	As long as not blocking any roads or driveways and not causing blind spots for drivers.	8/9/2021 3:49 PM
74	They should not be allowed to locate next to residential property as the Tow Truck is. The constant smell of dirty, smoky grease is invasive inside the house when you want to open windows and you have to smell it every time you are trying to enjoy your yard.	8/9/2021 3:07 PM
75	anywhere!	8/9/2021 2:28 PM
76	Idk I'd be chill with them anywhere but ppl can be straight up freaks about private property	8/9/2021 1:43 PM
77	Force the hand of the municipality to install some sort of public bathroom facility... paid for by food truck taxes?	8/9/2021 1:40 PM
78	Due to the small size of Masset, I think allowing food trucks in all areas is appropriate	8/9/2021 1:32 PM
79	Unless they're paying Masset more the public areas should be paid for.	8/9/2021 1:25 PM
80	Food truck are a great resource for people that want good food at a good price. They are clean and provide lots of different varieties of fare. Truck also provide a place for people to gather in	8/9/2021 1:21 PM

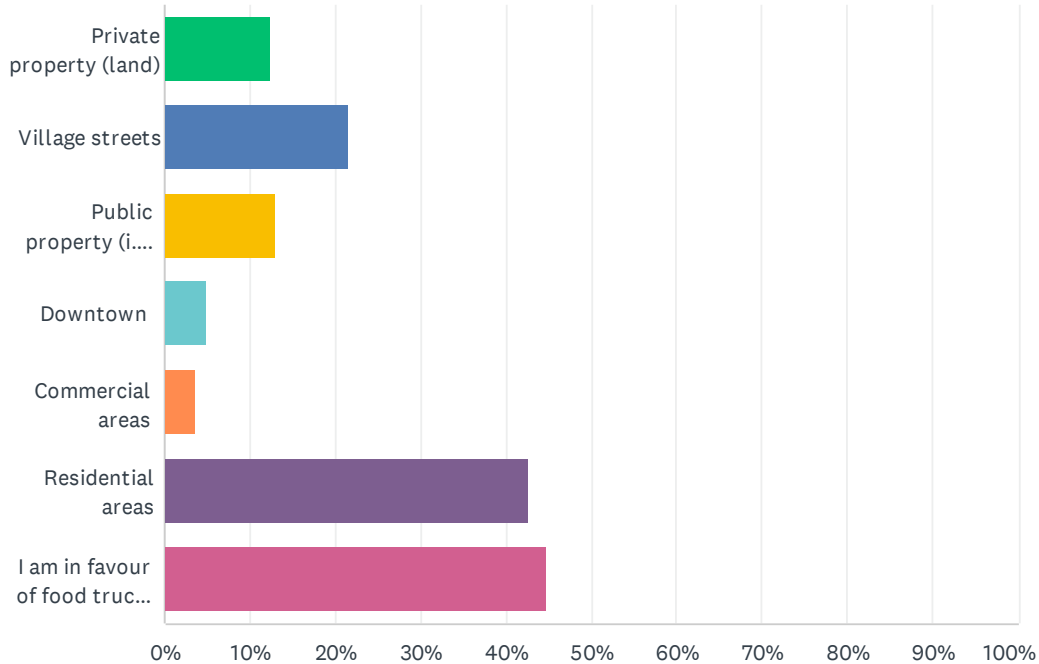
## Food Truck Survey

the downtown are and are easy to access for people that have mobility issues. The three truck that we have in Masset provide a great service. They rock.

81	As I said already let be where they want to be to be successful.	8/9/2021 1:18 PM
82	Anywere they please as this was never an issue when I went to high school here years ago, she was always parked right in front the community hall!	8/9/2021 1:17 PM
83	I think they should be anywhere that works, accessibility to them is great. Wherever they can be located is excellent. Please allow them to continue.	8/9/2021 1:01 PM
84	For public safety, having the trucks offset from the street will prevent people from milling in the street, blocking them and potential being struck by passing vehicles.	8/9/2021 11:58 AM
85	Play by the rules everyone else has to . I couldn't just set up a table on public property and sell my wares...	8/9/2021 11:29 AM
86	Food trucks are mobile, that's the perk about them. They should be allowed in multiple areas, no designated spots unless rented on private property. Should not be in residency's.	8/9/2021 11:28 AM

## Q4 Where do you think food trucks should NOT be allowed to locate in Masset?

Answered: 331 Skipped: 29



ANSWER CHOICES	RESPONSES	
Private property (land)	12.39%	41
Village streets	21.45%	71
Public property (i.e. Village of Masset facilities, parks)	12.99%	43
Downtown	4.83%	16
Commercial areas	3.63%	12
Residential areas	42.60%	141
I am in favour of food trucks in Masset without restrictions in location	44.71%	148
Total Respondents: 331		

#	COMMENTS	DATE
1	You gonna cook for me?	8/26/2021 11:50 AM
2	I feel food trucks should be contained to the greater downtown area including the sports field, etc but not in the circles or on some of the residential smaller streets within the downtown area such as Millard or Wallace or McDonald unless on a temporary basis for a special event like a birthday celebration.	8/24/2021 1:00 PM
3	On the street	8/20/2021 8:07 PM
4	No restrictions, no restaurants are restricted to only certain areas.	8/18/2021 1:01 PM

## Food Truck Survey

5	They should not be allowed wherever local residents or business owners object	8/17/2021 2:07 PM
6	This question should be a no brainer.	8/15/2021 5:01 PM
7	I'm okay with food trucks anywhere	8/13/2021 11:01 PM
8	Please see my comments above.	8/13/2021 12:59 PM
9	Not on actual streets. Maybe permits not fees with distinct logos on take out items with the responsibility to clean up waste.	8/11/2021 5:20 PM
10	Residential areas would need to have enough room for parking, traffic and hopefully a common community area not too close to other homes.	8/11/2021 4:30 PM
11	Only if the residential areas are bothersome to others such as generator , music noise, food smells such as grease etc for the shifts. I would not want to have to smell grease all day long in my home.	8/11/2021 2:27 PM
12	Not being allowed in commercially zoned places is ridiculous! Other restaurants having an issue? Change your menu. People want different choices when going out to eat. Doesn't always have to be a burger at the bar or Chinese food.	8/11/2021 10:41 AM
13	N/A	8/11/2021 10:32 AM
14	by the schools	8/10/2021 8:48 PM
15	I think that the use of food trucks should be thought of in terms of zoning. It needs to comply with zoning. I am not opposed to having them in residential areas, as I think it can bring a lot of value to a neighborhood. Its nice to be able to walk down the street to get food that is close by and can help bring revenue to a family especially single parents where the ability to work close to home is required. As an extreme example I think if you stuck 4 food trucks in one lot that was zoned residential and there is no primary dwelling then that is not appropriate and the owner should go through an the appropriate channels to have it rezoned.	8/10/2021 8:29 PM
16	Isn't downtown a commercial area? You need to be clearer on what you mean by commercial area.	8/10/2021 4:01 PM
17	The Tow Truck is adjacent to Maple Cres. & it can be very noisy, increased littering and the stink of smoky, fried food invades the yards & indoors when windows are open. They are very invasive in residential areas. Increased traffic is challenging.	8/10/2021 3:38 PM
18	may cause blocking for vehicle, bike, trucks unloading, etc.	8/10/2021 3:23 PM
19	Why restrict them. They not blocking any paths or roads.	8/10/2021 11:07 AM
20	As long as its not damaging any where and keeping it clean its all good	8/10/2021 10:29 AM
21	Residential areas because they can be hard to locate and some don't have appropriate parking plugging up circles and other peoples driveways.	8/10/2021 9:54 AM
22	I am not against food trucks anywhere in Masset. Re: in residential areas I just don't think it would be an economically viable location	8/10/2021 9:16 AM
23	Stop this bullshit! Y'all are nazi's	8/10/2021 8:17 AM
24	Extra noise, traffic and garbage. Not fair to residents	8/10/2021 8:15 AM
25	Food trucks are a simply the best	8/10/2021 1:11 AM
26	While I think they can be pretty much anywhere unless there is good parking having in a neighborhood can be a bit disruptive.	8/9/2021 10:07 PM
27	Not enough parking in residential area.	8/9/2021 10:01 PM
28	I feel it is more beneficial to customers to be in a more visible area. Ie. near downtown.	8/9/2021 8:00 PM
29	They should be allowed anywhere.	8/9/2021 7:30 PM
30	Where they are now seems to work for us using them.	8/9/2021 7:07 PM
31	There should be no restrictions	8/9/2021 6:48 PM
32	I believe that the food trucks in Masset provide a good service to the citizens and visitors.	8/9/2021 6:30 PM



## Food Truck Survey

Masset has very few places to eat and it should be an individuals choice of where he or she decides to spend their money. Eating is one of the basics of live and politics should not be in anyway involved in the choice of where people decide where to eat. With that being said, as long as the food trucks have a business license and meet the health and safe standards they should be allowed to operate their business without being harassed by the Village of Masset.

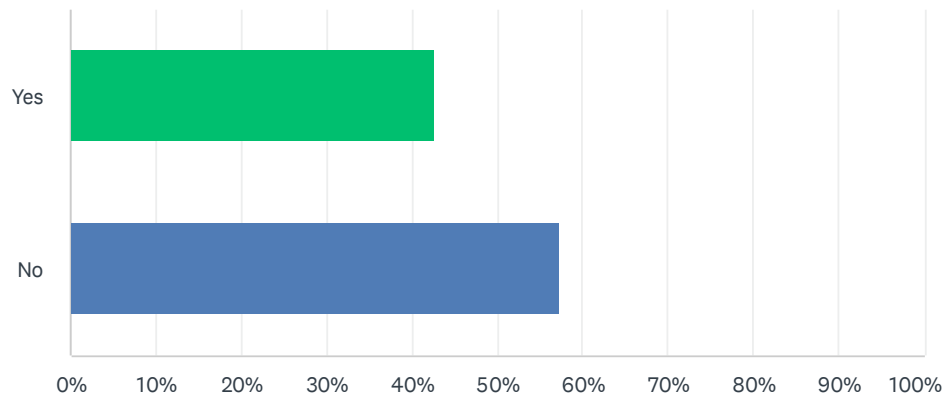
33	Not in favour of no restrictions....but consideration of neighbours in residential areas. We like the idea of food trucks in downtown/commercial areas....but good to have options to attend special events or some other flexibilities in other locations?	8/9/2021 6:28 PM
34	Nobody should ride for free, support the people who have invested in land	8/9/2021 6:27 PM
35	I feel anywhere is okay as long as it's safe to do so.	8/9/2021 6:24 PM
36	Put more restrictions on drunk people everywhere and daddy cools selling an atmosphere where it feels like you could get stabbed at any minute. What is the thing Steve is building beside the bar next? Where are your restrictions or surveys on all of Steve Marshall's endeavors to exploit Massets suffering? Please explain why it's ok for there to be people both black out drunk in the middle of town all day/everyday and a business in the middle of town exploiting this?	8/9/2021 6:06 PM
37	Why is this even an issue.	8/9/2021 5:04 PM
38	I am not in favor of them in residential areas, but downtown, commercial areas, and parks, OK.	8/9/2021 5:00 PM
39	They should be allowed wherever. Masset needs more places to eat. Food trucks bring money into the town and make people happy.	8/9/2021 4:48 PM
40	As long as there are clear policies that outline responsibilities for food truck owners, then potential problems are mostly mitigated.	8/9/2021 4:38 PM
41	Except for previous comments.	8/9/2021 4:33 PM
42	It's all Haida land.	8/9/2021 4:30 PM
43	I don't know	8/9/2021 4:18 PM
44	None of the above. I'm in favour of all of these locations but with restrictions.	8/9/2021 4:13 PM
45	As long as it isn't impacting traffic/emergency responders	8/9/2021 4:06 PM
46	Limiting a business that is meant to go to different places (IE in the REAL world), not only holds back said businesses, but shows how far our municipality goes to make it so that they can't succeed. What part of "Food TRUCK" is going over our CAO's head?	8/9/2021 4:02 PM
47	Maybe residential areas would be too invasive. I don't feel strongly, but would understand if other community members had concerns about this.	8/9/2021 3:53 PM
48	Specifically, when the "town" has special events the trucks should be able to be downtown. As long as they are not impeding the flow of traffic.	8/9/2021 3:23 PM
49	Nobody should be running a commercial food truck in anywhere zoned residential. The village should not allow anyone to use public property or village streets without a very high permit cost. It was the VoM's lack of process that forced Charters and Tow Truck to buy land to run their trucks.	8/9/2021 2:58 PM
50	I don't think a food truck should be able to park on any street they want. It should be a designated zone and not conflict with other food trucks/restaurants	8/9/2021 1:57 PM
51	But public bathroom needs to be available downtown	8/9/2021 1:40 PM
52	For a town that suffers from supplying tourists a place to eat on a regular basis, we as a town should be welcoming these food trucks with open arms. In my opinion we would do the town a favour by spending this time getting rid of uninsured vehicles parked on roadside. All the food trucks employ locals who spend their earnings in town. Let's move forward not Backwards,	8/9/2021 1:26 PM
53	Just leave them alone an to the ones bitching go eat or park somewhere else	8/9/2021 1:17 PM
54	Not community hall when vaccinations are happening	8/9/2021 1:04 PM
55	I'm in favour of food trucks being permitted anywhere that works.	8/9/2021 1:01 PM

## Food Truck Survey

56	Honestly, I think if they have permission, they should be allowed to set up anywhere. We have such a small town, I don't see why there would be a reason to turn away job opportunities.	8/9/2021 12:56 PM
57	Only cause people park just anywhere and it's dangerous if kids are running out to go across the street you just don't know if anyone is going to pop out. More then handful of times had people adults and kids start walking across the street without looking.	8/9/2021 11:30 AM

## Q5 If food trucks were allowed to locate on municipal property and/or on streets, should they be expected to pay a fee that is comparable to the expenses incurred by brick-and-mortar restaurants?

Answered: 349 Skipped: 11



ANSWER CHOICES	RESPONSES	
Yes	42.69%	149
No	57.31%	200
TOTAL		349

#	COMMENTS	DATE
1	A fee yes, but not equal to that of bricks and mortar buildings. I would be willing to hear arguments against this, perhaps I am missing some important facts.	9/3/2021 2:35 PM
2	Food Trucks should not be liable for fees comparable to B&M restaurants. The services they offer are not comparable overall. Risk of COVID infection, fire, etc. is lower with food trucks.	9/3/2021 12:48 PM
3	If it's \$100/yr.	9/2/2021 11:01 AM
4	They are here for a short time.	9/2/2021 10:52 AM
5	Relative to income? Relative to licence restrictions?	9/2/2021 10:47 AM
6	No. Only if they are using public services hook ups i.e. water. If they have worked out a deal with a property owner for such things, then they should not have to pay.	9/2/2021 10:44 AM
7	They are NOT permanent therefore should be able to pick up & leave.	9/2/2021 10:30 AM
8	Pay a fee but less than bricks - & - mortar restaurants.	9/2/2021 10:23 AM
9	Like what? Doesn't the VOM already charge a business license fee that is the same for everyone? If the VOM is looking for a new revenue stream from food truck operators a small annual fee seems reasonable.	9/2/2021 10:14 AM
10	Both yes and no. They do not use the same amount of amenities so they shouldn't have to pay so much but I do believe there should be a fee for full time service	8/27/2021 9:23 PM
11	What do they do in cities? If they don't there, why would they here? *I don't actually know if they do that in cities**	8/26/2021 11:50 AM
12	No, not the SAME costs as there wouldn't be the same upkeep/maintenance costs involved.	8/24/2021 7:26 PM

## Food Truck Survey

But as there wouldn't be any property taxes from this business then there should be some kind of set fee to cover maintenance and repairs to parking area and to any potential seating/tables/weather protection that may be provided. Also fee to cover daily cleaning/garbage pick up in the area. And to cover costs of hopefully a yearly 'beautification' of the area (landscaping, plantings, flowers, etc.) If structures need to be built then some sort of fair fee to cover expenditures s/b charged to each business that would use the area. They should also have business licenses to operate.

13	Not sure. There is definitely an increase in garbage that I have noticed as the number of trucks have increased. Where is the garbage going that is being created by takeout - if public garbage containers then a slight fee for that would be appropriate.	8/24/2021 1:00 PM
14	I'm not sure how this would be calculated, but food trucks do incur expenses so I think that should be taken into account. There are many other jurisdictions that have developed fee structures for food trucks that are fair for restaurants. There must be considerable literature and examples out there to draw from. If the village has commercial zoning planning with limits on the number of restaurants, I think that should definitely be taken into consideration with the approval of food trucks. However, I do not think food trucks are in the same category as restaurants. Their business is much more weather dependent, they don't have indoor seating, they are not able to have liquor licenses, their working conditions are different, they are limited to the type of clientele they attract. People spend on average less money at food trucks (they don't buy appetizers or desserts). Food trucks are also limited to the products they are able to provide for. It is a different business model all in all.	8/23/2021 11:59 AM
15	I would need more information about these costs to make a fair assessment when comparing	8/23/2021 9:40 AM
16	The ones that are permanent should pay. Ones that move at the end of the day could be exempted. Ones on private property should also be exempt	8/22/2021 9:31 PM
17	They should pay the v of m for using the site if it's owned by the village.	8/22/2021 4:17 PM
18	The should Be required to purchase a business license and proof of up to date food safe certificate. Both displayed in plain site.	8/20/2021 8:07 PM
19	maybe a business license of some sort	8/20/2021 11:49 AM
20	They should have to pay a fee. But for rental of bare land only. Attempting to duplicate the operating costs of bricks and mortar does not make any sense. Bricks and motor businesses already have a HUGE advantage of much easier access to liquor licenses and having an indoor space makes them more viable over the winter. Food trucks work to revitalize public space and turn it into public social space. This positive externality needs to be taken into account in pricing rental rates.	8/18/2021 5:07 PM
21	That is ridiculous, most food trucks operate only a few days a week. Restaurants operate at least 6 days per week.	8/18/2021 1:01 PM
22	A fee should be incurred but not similar to brick and mortar building because there are different expectations of food trucks and the demands on infrastructure are less than a building with a dedicated hydro and water and Sewer hook up	8/16/2021 8:09 PM
23	This is a two barreled question that I feel was put in the this survey to benefit one business. Who really owns the municipal property or streets? I it the tax payers or some other entity? To ask a food truck operator to pay a a fee that is comparable to the expenses incurred by brick-and-mortar restaurants is ludicrous. This is trying to compare apples to oranges. They are both round in shape but have two distinct tastes. Of course a brick-and-mortar restaurant has higher expenses than a food truck; this is called the cost of doing business. Put this question in file 13.	8/15/2021 5:01 PM
24	Not as much as a brick and mortar, but a fee.	8/14/2021 1:51 AM
25	Food trucks should be required to pay a fee for a license from the Village of Masset as well as a fee for daily use rent. I think the rental fee should be based on the square footage of the space used, the location and visibility / traffic it offers, as well as a fee for the customer parking used. I think the village should set the spots that the food trucks can park in, renting spots with higher visibility for higher fees and spacing the trucks around the village where we want to see more development and more vibrancy while protecting other established restaurants from losing too much business. This is an excellent source of income for our town, so premium, high-visibility locations should go for top dollar. Locations with lesser visibility	8/13/2021 12:59 PM

## Food Truck Survey

could be rented for less and that way the food truck itself may bring more traffic and life to the business area and help build up the business community indirectly through its presence.

26	This is a standard practice in municipalities within BC	8/13/2021 12:45 AM
27	A small fee. Attract business not deter.	8/12/2021 11:39 AM
28	Absolutely not. If this is the mindset that is pushing forward, we would be well on our way to paid parking which is utterly ridiculous.	8/12/2021 9:03 AM
29	I expect they would need to have a valid business license and insurance	8/12/2021 12:29 AM
30	If it gets to the point that there are more than three food trucks in Masset (hooray!), and municipal property is in demand for food trucks, then YES, the municipality should charge a monthly fee for use to manage it. Until then, it's the wild, Wild West, baby! Can't wait for someone to start a Moroccan food truck!	8/11/2021 7:59 PM
31	Fees should reflect the property taxes other restaurants are currently paying otherwise it would create an unfair business advantage	8/11/2021 6:14 PM
32	i'm not sure what this means, but shouldn't everyone have to pay a certain fee for municipal spaces? unless it's public property maybe a customer appreciation day once every other month? maybe	8/11/2021 5:00 PM
33	I believe there should be a license fee for being portable, not subjected to inspections. Also to hold an area for sales. What if they need to plug in for electrical...they would need to prove self sufficiency.	8/11/2021 4:30 PM
34	It should not be comparable it should be equitable, food trucks have different operating expenses etc.	8/11/2021 4:12 PM
35	No, owners who own the building and land have garbage pick up, town water and sewer, plus they have an investmest they can sell. Food trucks don't have these things.	8/11/2021 3:09 PM
36	Street food vendors and food cart or truck operators should have to pay a fee to acquire a street vending/vendors license, though the costs of each type of business are not so comparable. I do not think either should reflect one or another, as they are two different types of business and food service delivery. You cannot get what you can at a food truck - at a restaurant, or vice versa. They are both a necessity for our community, tourism, and food to thrive.	8/11/2021 2:44 PM
37	Food trucks costs are already ridiculous and over the top. They have to have a rent or buy a commercial kitchen outside of food truck even if they have a 50, 000 dollar one in the truck. The insurance costs are usually a 5 mill liability and restaurants are 1 mill. Extra fees everywhere all the time associated with locations. They already have more expense usually for having to insure and move equipment on top of regular costs. There should be an affordable fee and if rules aren't followed to be banned from operating in that location for 1-5 years - they should not infringe and sell same food near a land operation.	8/11/2021 2:27 PM
38	There should be a fee for sure, but in a different category from brick and mortar businesses.	8/11/2021 12:16 PM
39	It should be kept to a minimum if any fee at all. The local drug dealers have been set up for years at the Howard Phillips Hall and no one has ever batted at eye at them! Directly across from the local high school for our children to have easy access to drugs! Funny acting like we are comparable to a brick-and-mortar restaurant area. It's a small town that runs on a shoe string budget taking direction from people who feel threatened by new food trucks.	8/11/2021 10:41 AM
40	Food truck fee for the high season. The low season, it would not be as busy.	8/11/2021 10:08 AM
41	Saying yes, but unsure what comparable is.	8/11/2021 8:32 AM
42	Give somebody a break	8/11/2021 3:01 AM
43	There should be a fee but not same as brick and mortar. It is a different kind of service	8/10/2021 11:02 PM
44	They don't have the facilities and advantages of the restaurants.	8/10/2021 9:54 PM
45	This sounds like a loaded question	8/10/2021 8:48 PM
46	Food trucks should pay some kind of fee, absolutely. But if they are not hooked up to municipal sewer, water etc, then the fee should be lower than a property owner. Plus, they are	8/10/2021 8:30 PM

## Food Truck Survey

not technically property per se, and therefore should not have to pay property taxes.

47	I don't think they should have to pay the same fee's as a brick-and-mortar restaurant but having a permitting process to help have some revenue come to the municipality and also to help with potential issues like over crowding or location disputes.	8/10/2021 8:29 PM
48	Trucks are no connected to municipal services , if they are park on private property taxes are being payed, licensing fee should be charged for any food truck parked on public street , they will still not have full service like a brick and mortar store , ( just a licensing fee )	8/10/2021 8:27 PM
49	I don't really know how to answer this question. Do food cart operators not have to pay for a business license already?	8/10/2021 8:07 PM
50	They should pay a licensing fee, but the reason they have chosen that business model is to avoid those costs imposed by brick and mortar operations. It would seem unjust for the village to impose those costs.	8/10/2021 4:51 PM
51	If a food truck business is to establish a public space on a long term basis. (Tow Truck / The 626 ) it is only fair to charge higher fees, this will generate back more money into the community. Especially for our small this town is, and limited space, otherwise there will be more food truck wars.	8/10/2021 4:49 PM
52	some of them just make it by with what they sell	8/10/2021 4:27 PM
53	They are not comparable to a brick and mortar business.	8/10/2021 4:01 PM
54	only if they are on the streets or municipal property more than x/days per week.	8/10/2021 3:23 PM
55	Not if they move every night.	8/10/2021 1:23 PM
56	business license is enough of a payment	8/10/2021 12:43 PM
57	They should have some sort of fee. Not like a restaurant or anything like that. Like I said they take up very little real estate.	8/10/2021 11:07 AM
58	No, that would put them under. Maybe they should have to pay some sort of vendor fee, perhaps	8/10/2021 10:30 AM
59	Maybe in the future if it got out of hand? If it was a designated/waterfront area perhaps a fee to maintain the space.	8/10/2021 10:30 AM
60	Hell no	8/10/2021 10:15 AM
61	Do other mobile food trucks pay in the city ? There everywhere	8/10/2021 9:54 AM
62	It's bad enough food prices at our local coop is high- please don't charge them a fee. It would be ridiculous!!	8/10/2021 9:54 AM
63	The reason people choose food trucks is simplicity in the rules and fees. Restaurant comes with additional things and costs, this is just how it is with running a business of that caliber.	8/10/2021 9:54 AM
64	It seems fair that they have to pay for a business license and perhaps a reasonable fee for use of the space to cover any expenses incurred by the village but definitely not comparable to a brick and mortar store	8/10/2021 9:16 AM
65	Not sure about this	8/10/2021 8:15 AM
66	Without knowing what the expenses would be it is hard to answer. If they are using the same services such as garbage pickup etc there should be some expense	8/10/2021 7:23 AM
67	Could be a combination of a business licence and permit fees based on actual usage of public property	8/10/2021 7:17 AM
68	An operating fee but not comparable as surely they utilize less resources than the buildings ? So yes, but it should be relative - not comparable	8/10/2021 4:51 AM
69	They pay for their business licence and for a permit to operate. As long as they have those they should be encouraged.	8/10/2021 4:28 AM
70	They require a bussnes licence and everyone pays taxes	8/10/2021 1:11 AM
71	A similar expense but cheaper, as they are bringing their own restaraunt. "Pad rental" vice	8/10/2021 12:19 AM

## Food Truck Survey

	mortgage and property tax	
72	They should pay to be licensed and if on a municipal street they should be charged a stall rental but it should not be the same as brick and mortar facility. You want to encourage business and draw people to various areas of your community to keep it vibrant and relevant.	8/9/2021 10:07 PM
73	It's a low income business. And they won't be operating 24/7.!	8/9/2021 10:01 PM
74	Absolutely.	8/9/2021 9:50 PM
75	But there should be a fee	8/9/2021 9:45 PM
76	Business license should do.	8/9/2021 8:16 PM
77	But they should have to get a business license that could have an added fee for location.	8/9/2021 7:47 PM
78	Sq ft and time in location space	8/9/2021 7:00 PM
79	Well maybe not as much. I don't even know what type of fee your are talking about. But I do believe if someone wants to have a food truck they should. Be licensed, pay a fee to the village and stay in the downtown core. And should also be inspected for food safety on a regular basis.	8/9/2021 6:41 PM
80	Are they already paying for a business license? If yes then additional fees are a no as they already pay for their food trucks and upkeep	8/9/2021 6:41 PM
81	You have answered your own question. As you know or should know the food trucks have wheels and can be moved from location to location to support events put on within Masset and the surrounding area. The brick and mortar restaurants are a hole different place to eat and drink. NO I do not believe that the food trucks should be expected to pay a fee that is comparable to the expenses incurred by brick and mortar restaurants. What this question indicates is that the some of the brick and mortar restaurants have approached the Village of Masset and complained and requested the food trucks pay the fee.	8/9/2021 6:30 PM
82	I think that defeats the purpose of food trucks to be mobile and flexible and affordable. In a small town like Masset, food truck businesses would likely not be profitable if taxed like a brick and mortar facility. The margin to survive in the food industry in a small town is difficult and they dont have options like liquor sales which can be very profitable.	8/9/2021 6:28 PM
83	I do not wish to see food trucks outside of private property's	8/9/2021 6:27 PM
84	Food truck customers are usually pretty quick and don't take as long parking as restaurant customers.	8/9/2021 6:24 PM
85	That would be completely unreasonable as they don't have town services.	8/9/2021 6:07 PM
86	If they are selling booze, yes for sure. What is the town going to offer from these taxes being collected? Public restrooms, community Arts, park upgrades, additional sidewalks, the road being built between the hospital and northwest drive? If the answer is yes to any of these than yes. I agree, if it's just to tax the heck out of people and do the minimum than minimal taxes should be levied.	8/9/2021 6:06 PM
87	But a fraction of cost.. or day or weekly or monthly options	8/9/2021 6:03 PM
88	Unable to answer as I am unformiluar	8/9/2021 5:26 PM
89	They aren't brick and mortar! Tell Steve Marshall to get his own food truck. Does he complain about all the food trucks? Does he complain about the fruit vendor? The plant guy? What do other municipalities do? I don't even think you have to compare to a similar sized town, it doesn't matter. Do they handle food trucks the same as restaurants? I have no idea, but it would be interesting to find out.	8/9/2021 5:08 PM
90	A fee? Yes, licensed, but for a moving truck to pay the same as a fixed restaurant is absurd.	8/9/2021 5:00 PM
91	Where people can sit and enjoy their food	8/9/2021 4:48 PM
92	Why should it pay because it has wheels? It's just a restaurant.	8/9/2021 4:48 PM
93	Surely we don't have to reinvent the wheel on this as other municipalities have been dealing with this for many years. Fee yes, same as brick & mortar no because of sewer issues, although water usage increases and garbage demands need to be addressed.	8/9/2021 4:38 PM



## Food Truck Survey

94	Not comparable. Permit application fees should exist.	8/9/2021 4:33 PM
95	Other than a business licence. If they are renting then owner pays. If street parking then yes	8/9/2021 4:23 PM
96	Isn't that what a business license and business taxes are for? Our own personal property taxes aren't even spent properly on the needed up-keep, I don't think giving the town more money is going to do anything positive.	8/9/2021 4:02 PM
97	We need less restrictions to support small business and employment opportunity. We struggle enough in Massett as it is, why not try to hold each other up?	8/9/2021 3:53 PM
98	Definitely not	8/9/2021 3:49 PM
99	Food truck could have their own price to vend	8/9/2021 3:34 PM
100	Although, they SHOULD have to pay a business license fee, but they have other expenses that the brick and mortar do not have.	8/9/2021 3:23 PM
101	But it does make sense of have a village licence to run that includes fees and that can support local food security initiatives.	8/9/2021 3:15 PM
102	Yes! Ian is a freeloading scum bag who will take anything he can get his greedy hands on. Start the permitting process at \$10k per year for public land.	8/9/2021 2:58 PM
103	No	8/9/2021 2:28 PM
104	I'm not familiar with the expense of a brick and mortar restaurant but there should be some sort of fee if a food truck is parking on municipal property. If the truck is parked on private property I'm sure they are already paying rent or other fees.	8/9/2021 1:57 PM
105	Thats probably what keeps shutting down the restaurants	8/9/2021 1:43 PM
106	Specific fee specific to food trucks... the impact to the community infrastructure is different... ie public garbage, public bathroom needed to wash hands et	8/9/2021 1:40 PM
107	If you want to encourage business development, ie more food trucks, you need to make it accessible and as the food truck is supplying their own "building" per say, the cost should not be the same as brick and mortar	8/9/2021 1:32 PM
108	And the money used for public functions	8/9/2021 1:25 PM
109	Has far has I know they paid for a business licence and that should include all places. Massett needs more completion in the food industry instead of bars and Chinese places food trucks get people out walking and talking plus they have good food.	8/9/2021 1:21 PM
110	Doesn't make a stick of sense to charge the same fees as a actual permanent building.	8/9/2021 1:18 PM
111	Most definitely	8/9/2021 1:11 PM
112	Absolutely, bricks and mortar have to account for these expenditures. How do you grow a lasting infrastructure for long term businesses when others are undercutting them in the same industry by driving up and then leaving after shift. Where do you buy breakfast and late dinner in Massett? Nowhere, because the only options are food trucks. We need something that can sustainably have longer hours for citizens and visitors to enjoy. And what about winter, food trucks don't cut it in the wind and rain.	8/9/2021 1:10 PM
113	They're not the same size, and often don't have the same amenities restaurants have: there isn't usually a washroom for example.	8/9/2021 1:01 PM
114	Any fee should be included in the business license cost. Keep it simple.	8/9/2021 12:42 PM
115	It's a mobile unit. They should have to pay the town for their licence and what ever fees to park where they are for that time period. But more then that is un feesable	8/9/2021 12:20 PM
116	The arent hooked up to power or water , and don't own the land . A fair fee like a parking fee per week or month would be good. Not the same as a owned restaurant..... They should have to supply garbage cans and clean up their area before they leave.	8/9/2021 11:29 AM
117	We're not Vancouver and don't have the same amount of customers coming through to charge these small businesses trying to make it.	8/9/2021 11:28 AM
118	To a certain extent maybe, but I'd like to see more opportunities for vendors and I believe if	8/9/2021 11:27 AM

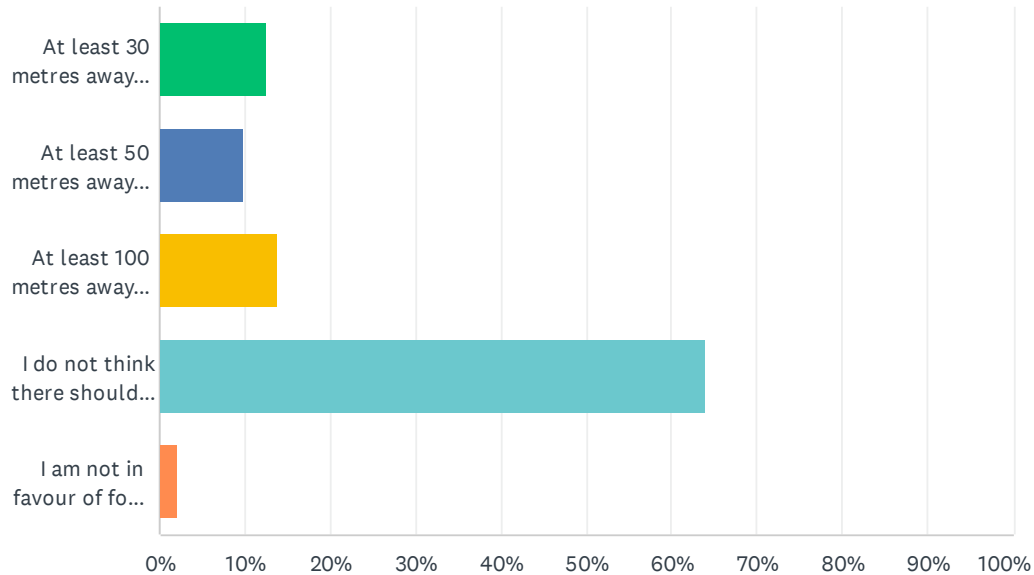
## Food Truck Survey

they have to incur fee's that are paid to the municipal government, it'll likely discourage those people from taking that opportunity.

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## Q6 What distance should food trucks be required to maintain from established brick-and-mortar restaurants?

Answered: 344 Skipped: 16



ANSWER CHOICES	RESPONSES	
At least 30 metres away from restaurants	12.50%	43
At least 50 metres away from restaurants	9.88%	34
At least 100 metres away from restaurants	13.95%	48
I do not think there should be any restrictions on distance	63.95%	220
I am not in favour of food trucks in Masset	2.03%	7
Total Respondents: 344		

#	COMMENTS	DATE
1	Realistically, they shouldn't physically abut each other, nor interfere with each other's customers in terms of access or parking. Some neighborly common sense should prevail.	9/3/2021 12:48 PM
2	They should be allowed wherever they want.	9/2/2021 10:58 AM
3	They should be allowed wherever they want.	9/2/2021 10:55 AM
4	They should be allowed wherever they want	9/2/2021 10:52 AM
5	?	9/2/2021 10:47 AM
6	Is there an existing bylaw for restaurants? If not a courtesy distance could be suggested.	9/2/2021 10:14 AM
7	I don't believe food trucks should be a top priority for a public survey. You should really be concerned with how close the bar/off sales store is so close where they will continue to take the drunks money when they don't have anything else. I have watched then take every penny they have through the side door when they are too drunk to be served through the front door all the time when I worked there. They are horrible people making money off of our people's	8/27/2021 9:23 PM

## Food Truck Survey

tramatic past and your just watching and accommodating the drunks with comfortable spots to sit while they perv out of every girl that walks by. That's not the look masset should be broadcasting

8	A fair distance from establish restaurant	8/27/2021 12:45 PM
9	Is this a dictatorship? What is VoM doing to address the housing crisis?	8/26/2021 11:50 AM
10	6 feet	8/26/2021 9:04 AM
11	I'm not sure about this one - is there a restriction with brick & mortar establishments having to be spaced apart? If there isn't for them then - expect for not being allowed to 'park' directly in front of established restaurants or in their parking lots - then no or minimal restrictions for food trucks.	8/24/2021 7:26 PM
12	Is there any restriction on brick&mortar restaurants from each other? I don't think any restriction is necessary.	8/24/2021 1:00 PM
13	I think this should be established in collaboration with restaurants. I also think that at certain times and events (farmers market, special events downtown, etc) any regulation on this should be relaxed in reflection of increased traffic - with restaurants being provided an option of setting up a pop-up outside their own brick-and-mortar locations.	8/23/2021 11:59 AM
14	As long as they are not in the way they should be fine anywhere	8/22/2021 9:31 PM
15	as a courtesy food trucks should not crowd out restaurants. they should not park in front of restaurants	8/20/2021 11:49 AM
16	I do not see this as a problem.	8/18/2021 1:01 PM
17	There are none near the two restaurants we have. What is the problem	8/16/2021 9:12 PM
18	I have heard that competition is healthy.	8/15/2021 5:01 PM
19	This is a tough question. We have some okay places to eat and we have some dreadful places to eat in this town. A little competition wouldn't hurt. There are two established food trucks parked on private property as well. If we create a food truck centre in the downtown core, let's say near the Co-op, we will redirect tourist traffic that way and likely limit tourists venturing beyond downtown to other areas. Like I said earlier, food trucks add life, colour, and vibrancy to a community, so where do we need to add some life? This is where we need to strategically plan food truck locations. Food trucks near existing businesses can be a good thing, bringing increased traffic to the area. Maybe I don't eat at the established restaurant this time, but I notice it and may add it to my list to try next time. If the Village sets food truck locations strategically, they can also encourage other types of businesses to open nearby, bringing further life to our town.	8/13/2021 12:59 PM
20	The same as other restaurant guidelines	8/13/2021 8:33 AM
21	A common sense rule should apply here. Set them up for success while maintaining a respectable distance from other food establishments.	8/12/2021 9:03 AM
22	I think this is best dealt with on a case by case basis with mutual agreement if the parties involved. Town is too small for turf wars	8/11/2021 8:30 PM
23	What established brick-and-mortar restaurants are open regularly in Masset? Who the fuck cares?	8/11/2021 7:59 PM
24	If they are open	8/11/2021 5:20 PM
25	Definitely across a street or a different block. Not in front or directly beside.	8/11/2021 4:30 PM
26	I think it should be MY choice when I choose to eat and where I choose to spend MY money. I don't like the idea my favorite place to eat being out of walking distance because of a by-law.	8/11/2021 3:09 PM
27	As long as there are no individual disputes, I don't think there is any reason for this at all. Though a permit to operate and the rented space to occupy is most important to avoid issues here. If there were a designated space for vendors (community park, for example) with access to garbages and recycling, of course, as this is a demand for all towns, it could be maintained properly with a combined effort of users (tourist and locals), vendors, and village works staff. In addition to this, there would have to also be freedom of movement option for vendors as the	8/11/2021 2:44 PM

## Food Truck Survey

competition rises when grouped. (Another advantage brick and mortar restaurants already have, as they do not compete)

28	At least.	8/11/2021 2:27 PM
29	Again, local restaurants feeling threatened? They should change their menus, upgrade their establishments and make it welcoming. There is enough business for everyone. One shouldn't have the monopoly over another or feel that they can stake claim over a certain area in town.	8/11/2021 10:41 AM
30	Why? Do you restrict any other businesses from opening up beside each other?	8/10/2021 11:02 PM
31	Not sure about this	8/10/2021 8:48 PM
32	It's a free world and I'm an adult, I'll choose businesses based on my own preferences and I don't think food trucks should have to settle for marginal locations just to satisfy the insecurity of brick and mortar business. May the best business win! Give the people quality products and we'll sort it all out with our buying power.	8/10/2021 8:30 PM
33	As long as they are not blocking parking or causing a hazard on the road then distance from a restaurant is not a concern to me. Quality and supply and demand are factors here. I am going to eat at the location that serves the best food or what I feel like eating.	8/10/2021 8:29 PM
34	its a dog eat dog world out there, let it be	8/10/2021 4:27 PM
35	pie in the sky , taking middle ground on this one.	8/10/2021 3:23 PM
36	For what. We are a small community that loves to support one another. And we support everything. So Why put these kind of restrictions on them.	8/10/2021 11:07 AM
37	What should it matter whether its a food truck or not	8/10/2021 9:54 AM
38	Leave them alone! The community loves the food trucks. Don't ruin something that brings people out	8/10/2021 9:54 AM
39	Fair competition should be allowed and encouraged. There are many restaurants in close proximity to each other, so why not allow food trucks the same? Business is business and personal issues need to be kept out unless it's for public safety. For example allowing a business with pending charges to run across a school.	8/10/2021 9:54 AM
40	All businesses (food truck or otherwise) should have equal rights to their location. The quality of food and service at any restaurant or food truck will determine who stays in business.	8/10/2021 9:16 AM
41	As long as it's not blocking the restaurant or access to it, I don't see a issue with them being by another restaurant	8/10/2021 9:02 AM
42	I'm boycotting the pub because of this!	8/10/2021 8:17 AM
43	Currently, there are no restrictions on having 2 restaurants next to each other	8/10/2021 7:27 AM
44	With a lack of brick and mortar restaurants here I don't think it would be an issue.	8/10/2021 7:23 AM
45	Some distance for sure but policy should allow for special events, Harbor days, pride parade, Canada day etc.	8/10/2021 7:17 AM
46	It's no different than two restaurants side by side or across the road from one another	8/10/2021 4:28 AM
47	This is stupid question	8/10/2021 1:11 AM
48	If parking on Main Street using physical distancing from a brick and mortar building is almost impossible. Instead look at the physical layout of your community and determine where you want to draw people, where they shop, stop and meet. Creating a vibrant area which locals and visitors want to visit will enhance your businesses. People are going to choose the place they want to eat or enjoy a coffee or adult beverage - it maybe a brick and mortar establishment but it maybe a food truck. Consumers have right to make their choice.	8/9/2021 10:07 PM
49	As long as they are paying taxes/fees that put them on the same playing field as brick and mortar.	8/9/2021 9:50 PM
50	create a designated food truck area downtown	8/9/2021 9:18 PM
51	Not fair to customers. If the town was larger that might make sense. I will choose where I want to eat, complainers about a food truck in front of their food place should make better menus	8/9/2021 8:16 PM

## Food Truck Survey

and that is that. Compete don't complain.

52	I believe the two can co-exist next to each other. Customers are drawn to quality. If the quality is there, the customers will come. I have lived in the lower mainland, as well as the interior, and have found this to be true.	8/9/2021 8:00 PM
53	Well if a brick and mortar restaurant is built next to an existing one would that be aloud. Eg: villager. Sunrise ( new name). Buds.	8/9/2021 7:07 PM
54	Off island there are restaurants side by side with food trucks out front and food stands right next to them. It should not be any different here.	8/9/2021 6:48 PM
55	If I owned a food truck I would park in front of DADY COOLS.	8/9/2021 6:30 PM
56	This should be voted on by the businesses that are effected after all they are the ones that have made a large financial commitment and should not have to compete with someone who can just roll away when it suits them	8/9/2021 6:27 PM
57	I think competition breeds innovation, and Masset's eatery selection definitely needs innovation.	8/9/2021 6:24 PM
58	The distance doesn't make any difference. People will choose to buy food from whichever has the better product.	8/9/2021 6:07 PM
59	What restrictions are there for selling alcohol and a PUBLIC SCHOOL? Daddy cools pub is less than 30m from the edge of the school property!!! Why is this a thing? How are they allowed to continue to get people black out drunk and let them loose on the town, especially being so close to a school. There have been reports of females working at co-op and other places of business being groped and harassed by drunks that daddy cools exploits. Is there any plan for the town to address these serious issues?	8/9/2021 6:06 PM
60	We're comparing apples to oranges. If I plan to go sit in a restaurant, I'm not going to decide to go to the food truck instead, just because it's parked in front of the restaurant. I go to a restaurant either because I want their food, or because I want to sit a table inside. I only go to the food truck if I want whatever is on their menu, and I'm willing to eat in my car. They are 2 different experiences. And the biggest determining factor for me honestly is the quality of the food.	8/9/2021 5:08 PM
61	Cry harder.	8/9/2021 5:04 PM
62	Brick and mortar restaurants are not required to maintain a distance from other brick and mortar restaurants so why should food trucks be restricted.	8/9/2021 5:00 PM
63	I don't know it kinda depend on where they wanna park or set up and like if it's okay where the owner or owners if it's to close	8/9/2021 4:48 PM
64	Anywhere in the real world restraunts and food trucks litter the streets side by side by side. No problem.	8/9/2021 4:48 PM
65	Distance is irrelevant if type of food is not competitive.	8/9/2021 4:38 PM
66	Provide a fifferent service than restaurant.	8/9/2021 4:23 PM
67	Unless otherwise agreed to with the restaurant	8/9/2021 4:13 PM
68	It is a small town, everything ends up in close proximity.	8/9/2021 4:06 PM
69	In such a small town something like this does nothing to help anyone. (Other than the cry-baby that's constantly complaining around town trying to get people shut down)	8/9/2021 4:02 PM
70	Respect is a core Haida Value. Restaurant owners and food truck owners should come from a place of mutual respect, and give enough space for each business to thrive.	8/9/2021 3:53 PM
71	Yeah give restaurants a fighting chance. I love restaurants	8/9/2021 1:43 PM
72	Within reason... can't park on street at biz location	8/9/2021 1:40 PM
73	Is there a restriction for brick and mortar to be a certain distance from others?	8/9/2021 1:32 PM
74	Is this a whine for the bride-and-mortar places. I would eat at a food truck any day over the brick-and-mortar. Brick and Mortar are not the only ones untitled to make a living. I have lived	8/9/2021 1:21 PM

## Food Truck Survey

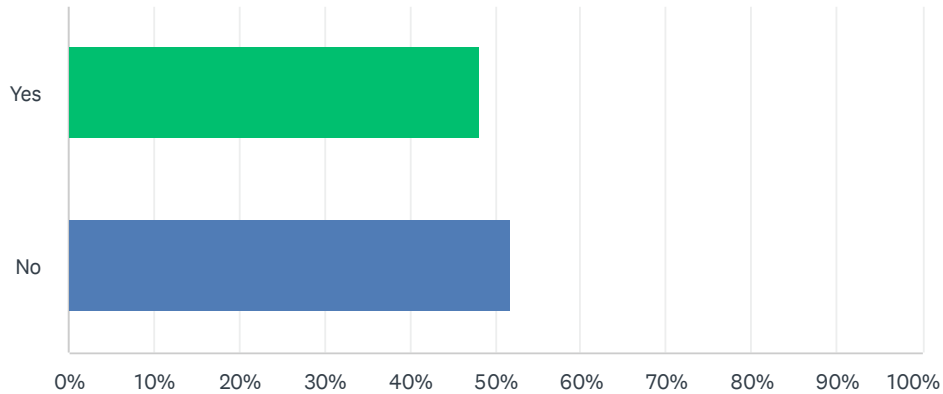
in Masset for 20 years and the only choices were the bar and Chinese and its wonderful to have the choice of the food trucks and in the end people will go where they want.

75	To me this survey seems like it's geared towards getting rid of food trucks so our non existent restaurants can flourish.	8/9/2021 1:18 PM
76	I don't think they're trying to compete with restaurants, as restaurants offer a different menu from food trucks.	8/9/2021 1:01 PM
77	If I want to sit in a restaurant I will go to a restaurant. If I want to eat at a food truck I will eat as t a food truck. The difference is like night and day.	8/9/2021 12:20 PM



## Q7 Would you be in favour of creating one area in Masset for food trucks to operate creating a hub for such enterprise?

Answered: 344 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	48.26%	166
No	51.74%	178
TOTAL		344

#	COMMENTS	DATE
1	Currently 66% of our food trucks are on private property. Why uproot them? Masset is a small town after all. Have other places "created a hub"? How did that work out for everyone?	9/3/2021 12:48 PM
2	Yes - as a possibility, but only if it fits well i.e. moving Charters would not be fair.	9/2/2021 11:01 AM
3	No, lets enjoy the different spaces around town.	9/2/2021 10:58 AM
4	They all need to enjoy different views.	9/2/2021 10:55 AM
5	Enjoy different atmospheres	9/2/2021 10:52 AM
6	I don't mind either way. If this was the case though I think it could be interesting. The village could also build a brick & mortar building & rent out small shops at low fees so business owners could use these if they wish. This could be very good for the economy.	9/2/2021 10:44 AM
7	That is a good idea. Also ALL of the food trucks should be made to sweep up litter in there collective site.	9/2/2021 10:30 AM
8	There are quiet a few, mostly paved, large areas which could be used. 2 current units are already in a permanent location & non invasive!	9/2/2021 10:23 AM
9	Why creat that much more traffic and obstacles when you are just trying to get a quick bit to eat	8/27/2021 9:23 PM
10	Howard Philips is central, but also it's where ever the owners want to be set up? my yes is neutral	8/26/2021 11:50 AM
11	I believe food trucks should be allowed anywhere with no restrictions.	8/26/2021 9:04 AM
12	As mentioned previously.... An area with parking and seating and tables that are protected from the bad weather. Nice if those food trucks not operating on private property were all together in	8/24/2021 7:26 PM

## Food Truck Survey

a central, easily accessed area. Does the Village have any such central property though - without having to purchase it from private owners?

13	I don't think that is necessary at this time. Consideration for such an area for those who choose it might be appropriate in future planning. For instance, the old military complex could be developed in future that could incorporate a "food court" where there were electrical and water connections and shared garbage areas and picnic tables, covered eating areas, etc.	8/24/2021 1:00 PM
14	This has been done in many cities/towns with success (DC, Vegas, Denver, Tofino). I don't however think it should be the only place that food trucks are allowed.	8/23/2021 11:59 AM
15	or wherever they want to park	8/23/2021 9:40 AM
16	It would be good to have the choice to operate in such a spot. Not mandatory though	8/22/2021 9:31 PM
17	Maybe, it depends on the licatuin and the plan.	8/18/2021 5:07 PM
18	No, not with COVID still active in the whole province.	8/18/2021 1:01 PM
19	Should be a grandfather clause.	8/17/2021 2:07 PM
20	All is well now	8/16/2021 9:12 PM
21	They should be allowed to park wherever they want...as long as it's a safe place to park..	8/15/2021 9:07 PM
22	Creating a hub infers that there will be arms that reach out somewhere. Mobile businesses?	8/15/2021 5:01 PM
23	I'm in favour of all food trucks anywhere	8/13/2021 11:01 PM
24	If we limit food trucks to solely the downtown area, we lose a valuable opportunity to add life and character to this town. Food trucks are often fun and brightly painted (and we should encourage these kinds of trucks to our town). They add an instant refreshing vitality to an otherwise depressed spot. We have many vacant lots and run down buildings in this town. Food trucks can add life and change to these areas. Also, for tourists visiting here, it is really difficult for them to find things to do other than hang out on North Beach or hike up Tow Hill. A map of food truck locations could help direct tourists to explore areas they wouldn't normally know about. Would it be so bad to have a food truck parked some beach and trail locations? A food truck map would hopefully draw tourists to more locations and give them direction about how to spend their time. Revenue from Food Trucks in these areas could help develop better walking paths and hiking trails that are better-marked for outsiders to see. Do we want tourists coming here? I think we do if we're going to survive as a town. Do we want to be known for having dynamic food choices, gorgeous beaches and trails, with lots of things for tourists to do here? I think we do. Use the Food Trucks to help us build this town and make it thrive again. There is great potential for us by employing them strategically throughout town and nature spots while still protecting our natural areas.	8/13/2021 12:59 PM
25	Doesn't have to either or	8/13/2021 8:33 AM
26	The city of Victoria has a similar set-up outside the Royal BC Museum	8/13/2021 12:45 AM
27	So long as it was adaptable, flexible and had room to grow. I dislike the inherent restrictions involved in this idea but if it was a large enough space I would be in support.	8/12/2021 9:03 AM
28	great idea - something like the vendors at a farmer's market.	8/11/2021 11:30 PM
29	Yes, great idea! This could allow for basic outdoor eating infrastructure to be created, better serving customers as most trucks are not open consistently or year around. Lots of entrepreneurs in Masset that could make good things happen given the chance. Food is not a huge moneymaker, but it is certainly a wonderful community service.	8/11/2021 8:30 PM
30	Everyone I know likes them spread out. There's lots of space in Masset. In Europe, there are neighbourhood pubs. In Masset, let's have neighbourhood food trucks!	8/11/2021 7:59 PM
31	Individuality is key. Distancing	8/11/2021 5:20 PM
32	yes and no, we have tons of space all over town that could use some sort've business	8/11/2021 5:00 PM
33	This doesn't matter to me. I don't usually eat from more than one place at once. I just think the area any pop-up business is should be safe for parking and other drivers.	8/11/2021 3:09 PM
34	Yes, but that is entirely the opposite point of mobile food service delivery.	8/11/2021 2:44 PM

## Food Truck Survey

35	See above. It has to be smart and creatively with ethical business practiced for success for all	8/11/2021 2:27 PM
36	This seems very limiting for anyone wishing to operate a food truck in Masset.	8/11/2021 12:16 PM
37	Operators should be able to set up where they feel comfortable. Not dictated by restaurant owners who feel threatened. Who wants to bring their family's to have lunch or dinner at the bar, especially when you don't drink and don't want to subject your family to that?	8/11/2021 10:41 AM
38	Hopefully the food will be a good variety, families can purchase whatever they want and not have to "settle" on a small selection offered.	8/11/2021 10:08 AM
39	I am not really in favour (not in favour of making it mandatory), but with the right area/set-up, I am also not against it.	8/10/2021 10:05 PM
40	It would eliminate some owners from operating from their own property.	8/10/2021 9:54 PM
41	This doesn't seem necessary. Our town is open enough and has a wide downtown street that should be able to accommodate without creating a food truck special zone.	8/10/2021 8:30 PM
42	I don't think it would be bad to have a designated area but I do not support only allowing food trucks in that one area. Being able to operate it close to home or in an area you set up is one of the advantages of food trucks.	8/10/2021 8:29 PM
43	Designated areas. But not all beside each other.	8/10/2021 8:23 PM
44	This is a ridiculous idea. Obviously from the mind of someone who has no idea what Masset is like.	8/10/2021 8:07 PM
45	Yes and no - there seems to be no diversity in the type of food being offered. It's all the same menus. Lunch style foods, maybe if there was maybe someone would make a different style cuisine (compared to Canadian and Chinese options)	8/10/2021 4:49 PM
46	some of them do want to move around or just cant	8/10/2021 4:27 PM
47	Great idea!	8/10/2021 3:38 PM
48	only if it were completely different menus i think.	8/10/2021 3:23 PM
49	Why should you just relocate food trucks to just one place in community .... you don't do that with restaurants	8/10/2021 1:20 PM
50	I think having them spread out is nice. Multiple locations. One idea is to maybe have a "dine in" area that food trucks can rotate through. Or if they were to all be confined to one area, creating a large covered sitting area. The feels of a food court.	8/10/2021 12:43 PM
51	No because that costs money. I think where they are all located is fine. There is no nterference by any of them that I can see	8/10/2021 11:07 AM
52	I also think that food trucks should be able to park where they wish as long as it's safe to do so. A central hub would be a nice option for them to have but should not be mandatory.	8/10/2021 11:06 AM
53	Sure why not , but if they have a place already they should be left alone	8/10/2021 10:29 AM
54	Not if its mobile	8/10/2021 9:54 AM
55	No!	8/10/2021 9:54 AM
56	The point of food trucks is to not have a hub. A hub is okay for events, however if a non-event they should be allowed to operate in their chosen spot, even share that spot with others if fair and no slander. This survey really makes it seem like others don't like the competition and it's odd that the village of Masset is trying to aid to the one restaurant in particular that's complaining. That's personal business and shouldn't be considered to create policies if they have general personal issues. That does not go to the root of the problem. For example the bar is super close to a school and should not be. What does that show the youth? But we question people who just serve food that isn't hurting anyone or causing trauma?	8/10/2021 9:54 AM
57	This would be amazing, however, the food trucks already established should be able to stay in place	8/10/2021 9:02 AM
58	Should be spread out in their locations that they so choose to operate in	8/10/2021 8:17 AM
59	Good idea	8/10/2021 8:15 AM

## Food Truck Survey

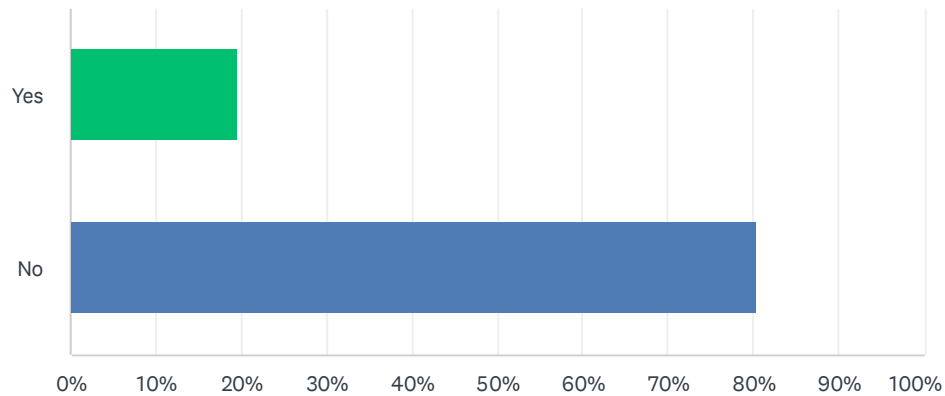
60	Unsure if that would be necessary	8/10/2021 7:17 AM
61	Not exclusive of other private property venues, meaning that existing and new vendors may choose to remain/locate on private property not in residential areas.	8/10/2021 6:45 AM
62	Sure but you don't have to and what if you out grow the space ... ?	8/10/2021 4:51 AM
63	Tow truck and charters are established. Why should they have to move?	8/10/2021 4:28 AM
64	Like them spread out more people in different areas of town	8/10/2021 1:11 AM
65	This disincentivises people from using their own land to operate on, forcing them into a location that they don't want to be. Mits a good idea, but needs to be optional	8/10/2021 12:19 AM
66	As noted previously there is benefit to allowing the trucks to operate elsewhere. Also, you need to determine how your community operates and what would be best for people flow and all of the other services or retailers - not just the brick and mortar restaurants as they will have vested interest in not having them operate at all as it creates competitive marketplace which they don't want.	8/9/2021 10:07 PM
67	Then you are creating an unnecessary competitions.	8/9/2021 10:01 PM
68	That's a nice idea. That way people don't have to drive around looking to see who is open. The new Masset Market is working great with that concept.	8/9/2021 9:50 PM
69	Only because I am lazy and they are too spread out for me to find out who is open or not. This 'goes against' the nuance of not having them close to brick and mortar restaurants tho, opening food truck owners to complain about forced close proximity. Eh?	8/9/2021 8:16 PM
70	They should not be constrained to one area.	8/9/2021 7:30 PM
71	But maybe an option for them.	8/9/2021 7:07 PM
72	Food trucks should be allowed to go where they want	8/9/2021 6:48 PM
73	If they all got along and followed rules. And bylaws. Sure I think that could work	8/9/2021 6:41 PM
74	NO The food truck owners should have a choice of where they park. Does the Village of Masset control and put all of the brick and mortar restuarants and bars into one location?	8/9/2021 6:30 PM
75	Sure.....but it does reduce congestion and it adds value to the community and different neighborhoods to have them in different locations.	8/9/2021 6:28 PM
76	It would be very convenient	8/9/2021 6:24 PM
77	That seems unnecessary	8/9/2021 6:07 PM
78	Not really. I would much rather see a designated area for black out drunk people to get help and aid for ptsd and other traumas. Perhaps a designated area for bars like daddy cools to dry up and blow away. I'm not against the sale of alcohol but this exploiting the town while Steve Marshall's laughing in Vancouver is making the village office look foolish.	8/9/2021 6:06 PM
79	If there is such a place	8/9/2021 6:03 PM
80	If they are more all over, then they would be more excess ability for people with no vehicle.	8/9/2021 5:43 PM
81	It's nice if they can move around eg..soccer or baseball games.	8/9/2021 5:26 PM
82	Hmmm, I'm not really sure. That might be a good idea. You'd need lots of space though, lots of parking.	8/9/2021 5:08 PM
83	Why ask food trucks to be a certain distance from brick and mortor stores but propose all food trucks be right next to each other	8/9/2021 5:04 PM
84	Free enterprise. Let the market and the operators decide what works best for them and their customers. If they all end up in one place, so be it, but if the scatter, that's fine too.	8/9/2021 5:00 PM
85	No I think it should be spread out new Masset/ old Masset that's what I think	8/9/2021 4:48 PM
86	It's nice having them spread through out town. Creates less congestion.	8/9/2021 4:48 PM
87	Not enough space currently to accomodate greater congestion but if a space opened up that	8/9/2021 4:38 PM

## Food Truck Survey

	could alleviate congestion, perhaps.	
88	If it's an optional "hub" rather than mandatory	8/9/2021 4:30 PM
89	Good idea but only if Food Trucks aren't required to be only there. Tow Truck/Charters shouldn't have to move.	8/9/2021 4:03 PM
90	I would say yes if it was a good open spot and somewhat central, but as of now the good area is taken by the local dealers selling their "hotdogs", so I'm going to have to go with no. Again, Food TRUCKS are not meant to be stationary!	8/9/2021 4:02 PM
91	I don't feel strongly one way or the other. I think flexibility is more important than a centralized hub.	8/9/2021 3:53 PM
92	already town had 2 established in permanent positions	8/9/2021 3:34 PM
93	Make it at the old base around the field, clean that part of town up.	8/9/2021 3:32 PM
94	convenient for the public.	8/9/2021 3:23 PM
95	But also ok with them spreading around town	8/9/2021 3:15 PM
96	I don't think that's really fair to Charters and Tow Truck. They have both invested heavily in their sites and creating a Food Truck hub would undermine all of the money and time they have put in.	8/9/2021 2:58 PM
97	That's not fair to the existing food trucks, Tow Truck and Charters who are established in their area	8/9/2021 2:28 PM
98	Oh dude that would be sick actually	8/9/2021 1:43 PM
99	It should be the truck biz choice... adds to community diversity and people will discover other biz by exploring for the food trucks	8/9/2021 1:40 PM
100	This would allow residents and visitors an area to know as the food truck area and also for food trucks to gain clientele	8/9/2021 1:32 PM
101	66% of the food trucks in masset are on private property, of they stay where they are that is also fine	8/9/2021 1:31 PM
102	In favour, but would probably go over like a lead balloon to the business owners because they'll be little bitches about it.	8/9/2021 1:25 PM
103	Masset is to small people need to get out and walk and seen the village, instead of a over priced Brick and Mortar place. Yeah for the food trucks.	8/9/2021 1:21 PM
104	2 of our food trucks are on private property. That works good . We aren't the big city. We also don't need to create large crowds until COVID is over	8/9/2021 1:04 PM
105	But maybe? If the food truck operators decided this is a better option?	8/9/2021 1:01 PM
106	Sure why not	8/9/2021 12:42 PM
107	Yes and no. I like to see life in all corners of the community. I think it makes Masset look like it has more life going on.	8/9/2021 12:20 PM
108	They should be allowed anywhere	8/9/2021 12:10 PM
109	Other municipalities have created these zones and it becomes an attraction. Further it would keep the littering from the customers to a more concentrated area.	8/9/2021 11:58 AM
110	If they are responsible f	8/9/2021 11:29 AM

## Q8 Should the total number of food trucks in Masset be limited?

Answered: 353 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	19.55%	69
No	80.45%	284
TOTAL		353

#	COMMENTS	DATE
1	Only if it becomes a problem	9/3/2021 2:35 PM
2	It will be limited by public demand, preference or loyalty. An unlimited number of food trucks is unlikely, if not a hilarious scenario. Would get us on u-tube though...	9/3/2021 12:48 PM
3	Not until we're swamped with them. People need some variety here.	9/2/2021 11:01 AM
4	No more than 10	9/2/2021 10:58 AM
5	No more than 10.	9/2/2021 10:55 AM
6	4-5 good number Airport too	9/2/2021 10:52 AM
7	For the sake of other food trucks & restaurants?	9/2/2021 10:47 AM
8	Absolutely not. We have very low employment rates here. If people are able to run their own businesses in ways that work for them they should be allowed. More money that stays in this town the better.	9/2/2021 10:44 AM
9	Well, no more than a dozen.	9/2/2021 10:30 AM
10	It is nice to have choices for all. Tourists are returning which benefits the local economy.	9/2/2021 10:23 AM
11	But the bar should. Knowing how bad the alcoholism is in this town and how hard it is for people to find workers because a great amount of people are to hung over to go to work. If this town was dry it would be easier to sustain a well working town to portray the great island the internet has made us out to look instead of a dump town with nothing open	8/27/2021 9:23 PM
12	sheesh, you must really want to cook for me? We already have zero options on monday, why limit what we barely have?	8/26/2021 11:50 AM
13	If on privately owned land then the market would determine how many would be able to successfully operate in Masset. Fair market practices and small population would determine potential numbers of food trucks - if the food isn't good, scheduled openings are not followed,	8/24/2021 7:26 PM

## Food Truck Survey

and service isn't good then they will not be in business for long anyway. If a publicly owned space was made available then the area of that space would determine how many food trucks would be able to operate there. If the publicly owned space turned out to be more convenient and the food was as good then it may cause the trucks on private property to lose customers. Our population would only be able to sustain a limited number of successful food trucks regardless of where they might be located. It would be nice for the public if we had more options of where to go, WHEN we could go, and what type of food was available - every day of the week. Breakfast? Lunch? Dinner?.

14	Like anything, food trucks should be subject to zoning limits.	8/23/2021 11:59 AM
15	Why put on a limit. Again people need a variety	8/22/2021 9:31 PM
16	Economics and competition should limit the number of food trucks.	8/20/2021 11:49 AM
17	3 seems too be lots The last one was running all over town looking for a plc too park. An I don't t think they should be calling spots too park.	8/19/2021 7:58 AM
18	Perhaps. I think 3 trucks gives a lot of choice. Fact is that this will be self regulating anyway, the community would not be in a position to make more trucks financially sustainable.	8/18/2021 5:07 PM
19	Why is this a problem, everyone is just trying to offer more choices to the Masset area, and why are you setting so strict limits to everything now, no one is complaining about the Masset Market every Friday. There are foods sold there, and lunch menus for some vendors, no one is complaining about this.	8/18/2021 1:01 PM
20	By customers demand.	8/17/2021 2:07 PM
21	How would you set a limit. We have 3 all distanced apart	8/16/2021 9:12 PM
22	Competition helps regulate the cost of a product to the customer. Those that cannot adapt and charge too much for their product soon find themselves out of business.	8/15/2021 5:01 PM
23	Under 10	8/13/2021 8:24 PM
24	More than in 10 in masset would be excessive	8/13/2021 5:36 PM
25	No town wants to be taken over by any kind of business, even colourful Food Trucks. We will need to limit them, but first we need to think about where we want to locate them to benefit us. If Food Trucks are allowed on residential / commercial streets where people have their homes, then very careful management is needed to avoid annoying residents. I have written quite a bit above about strategically locating food trucks to benefit our town. Depending on the location of the Food Truck, the Village could add sheltered areas nearby for clientele to sit down and eat. This is essential with how rainy it can be here. The Village can also consider higher rents for locations where we provide shelters / port-a-potties / hand-washing stations etc.	8/13/2021 12:59 PM
26	But we're not anywhere near that yet	8/13/2021 8:33 AM
27	Too many clutter the streets and impact Kanex store	8/13/2021 12:45 AM
28	Why limit the competition? There are SO few dining out opportunities I say bring it on...the more the merrier.	8/12/2021 2:24 PM
29	My goodness.	8/12/2021 9:03 AM
30	depends on whether they are in a hub or not. if a hub is created, the number of trucks would be decided upon the demand and the type of food served.	8/11/2021 11:30 PM
31	Maybe? It's possible we don't have enough experience with this yet to determine what a maximum capacity could or should be??	8/11/2021 8:30 PM
32	If you have food trucks that are home-based there then they should be priority. If food trucks are allowed to travel periodically to Masset to open then everyone should get along and experience diversity and embrace something new and different for a short time	8/11/2021 7:21 PM
33	The market will self regulate based on demand	8/11/2021 6:14 PM
34	There seems to be an ebb and flow to these ventures.	8/11/2021 5:20 PM
35	Competition keeps vendors from getting complacent and ensure service, portions and prices stay competitive.	8/11/2021 4:30 PM



## Food Truck Survey

36	Why limit any business that gives the consumer more options and more choices? It should be up to the business to provide a service that creates loyal customers with great service, a great product and great prices, not because they're the only one in town.	8/11/2021 3:09 PM
37	The economy will self regulate, and the strong contenders will continue.	8/11/2021 3:06 PM
38	This is an outrageous question. There couldn't be enough new local businesses never mind ones to eat at here!	8/11/2021 2:44 PM
39	Yes if there are too many it should be on a rotating transparent lottery for locations. Food trucks are a larger investment than a land kitchen and safety protocols make it tough. As said their should be a creative and awareness pamphlet made before people start to make that investment. I think people should be able to open one but the rules and regulations are transparent up front in the research.	8/11/2021 2:27 PM
40	Would you put a limit on any other type of business?	8/11/2021 12:16 PM
41	Why would Village of Masset want to limit or micromanage food trucks? There are bigger issues at hand in town. Like any other council, people always have their own agenda.	8/11/2021 10:41 AM
42	If an individual invests in a food truck, we need to support that venture.	8/11/2021 10:08 AM
43	And evaluated annually	8/11/2021 8:32 AM
44	I think it should be open for anyone to try their hand and they can sink or swim. If the municipality feels the need to put a cap, it should be about 10 (which is way too many to survive) but it gives everyone a chance to try.	8/10/2021 10:05 PM
45	We don't want too many. Otherwise they can't make a living.	8/10/2021 9:54 PM
46	Once again, the dollars and buying power should sort this out in the long run. Good service and good products will be supported with the consumer support they deserve. And businesses that can't compete will sink or swim as per their commitment to good food and good service.	8/10/2021 8:30 PM
47	I think overtime supply and demand will limit this naturally. If people prefer food trucks over traditional restaurants that is great and restaurant's need to look into why their business is not meeting the demands of current desires. If the food trucks are causing hazards in terms of parking, traffic, road safety, garbage, waste disposal issues (waste water, etc) then the municipality should step in to create bylaws to mitigate those issues. The more variety the better and if the community can support more then that is better. If too many open then the less preferred ones will not last over time that is part of running a business.	8/10/2021 8:29 PM
48	Let them be	8/10/2021 8:23 PM
49	Why would there be a limit? Is Masset turning communist or something?	8/10/2021 8:07 PM
50	There are currently only 3 - five if You actually count Old Masset. We need more businesses open past 3pm	8/10/2021 4:49 PM
51	theres actualy a good varity out there now,	8/10/2021 4:27 PM
52	With specific standards enforced.	8/10/2021 4:04 PM
53	Somewhat!	8/10/2021 4:01 PM
54	not many will be able to afford a food truck so a limit wouldn't be necessary on HG	8/10/2021 3:23 PM
55	Why ? Having more choices in food is always good for the economy brings more people around	8/10/2021 1:20 PM
56	This depends	8/10/2021 12:43 PM
57	No. Why? Think if you want to venture into business and you see that this is a fit for yourself. Than I say by all means. Go and do what you need to do. Everyone loves variety.	8/10/2021 11:07 AM
58	Fair competition. However is too many of the same type of food truck, then maybe but we have such a great assortment. Why limit it?	8/10/2021 9:54 AM
59	I don't see the difference between food trucks and other businesses other than that the barrier to starting the business is perhaps lower, which in a community like ours is only a good thing.	8/10/2021 9:16 AM
60	More food options is amazing!	8/10/2021 9:02 AM

## Food Truck Survey

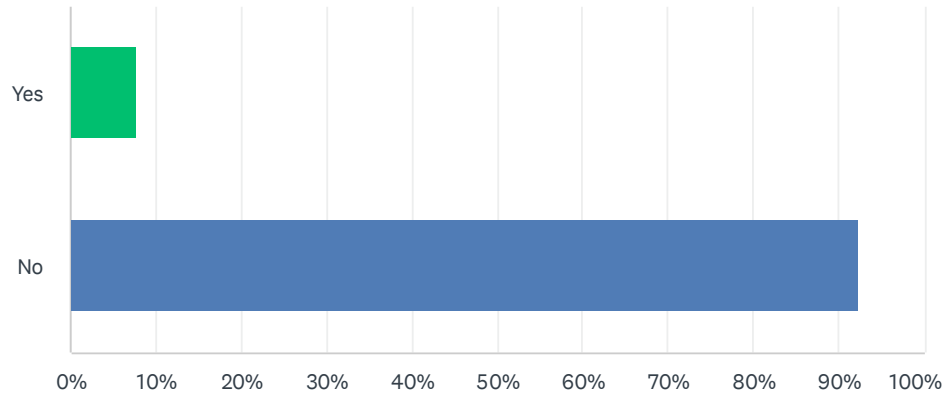
61	NO! This is typical hatred bullshit from the people who are trying to fuck with other people's livelihood. NAZI's	8/10/2021 8:17 AM
62	If the trucks each have something different to offer there should be no limit. However there is only a limited number of customers to support many trucks.	8/10/2021 7:23 AM
63	Competition will determine success or failure	8/10/2021 7:17 AM
64	It's a one horse town. If someone starts a business it's sink or swim. If they succeed it's because they deserved it and the competition had become complacent or they just go bust. Either way it will ensure we have the best product available.	8/10/2021 4:28 AM
65	Should restaurant limited ? What asseine questtion	8/10/2021 1:11 AM
66	More food trucks = more better	8/10/2021 12:19 AM
67	Would you limit the number of brick and mortar restaurants? Other retailers? If the answer is no, then that choice be your answer.	8/9/2021 10:07 PM
68	The more the better.	8/9/2021 10:01 PM
69	Any vendor that isn't serving the need of the community wouldn't generate enough sales to stay in business. Variety is a wonderful thing in any community.	8/9/2021 9:02 PM
70	No. Do not. They are not open enough...we need more! Mandate them to be open every day, all of them, tax incentives for more to start up. Unless they are using a mobile food service to front a harsh drug business, leave them alone! And, kick out the drug dealers!!!	8/9/2021 8:16 PM
71	We need more food options.	8/9/2021 7:30 PM
72	No! I hope more keep coming. So sick of eating at the same 2 restaurants that are WAY over priced	8/9/2021 6:48 PM
73	How many can survive at once	8/9/2021 6:41 PM
74	I don't think restrictions are necessary. If a business is not competitive, it likely wont survive and that is the most likely factor to control the number of food trucks that could operate in Masset .	8/9/2021 6:28 PM
75	We definitely need more options also consistent food availability	8/9/2021 6:24 PM
76	The larger the selection the better. Any food truck (or restaurant) that has good food will have plenty of business. If they don't serve a good product the market will let them know.	8/9/2021 6:07 PM
77	No! As per my first comments, we can't afford to limit economic activity in Masset!!!	8/9/2021 5:08 PM
78	Why	8/9/2021 5:04 PM
79	The market will limit the number of food trucks.	8/9/2021 5:00 PM
80	Supply and demand will ultimately settle how many is appropriate but perhaps a sliding plan that implements a gradual raising the limit.	8/9/2021 4:38 PM
81	Here we go again, trying to not be accommodating to businesses in our town, typical.	8/9/2021 4:02 PM
82	If someone is a resident, they should be allowed to open a food truck.	8/9/2021 3:53 PM
83	It has been the Haida Gwaii way, when a business starts up and is successful, others copy and then they all go broke. But bylaws aren't required, common sense is.	8/9/2021 3:49 PM
84	Is there a limit in place for brick and mortar?	8/9/2021 3:23 PM
85	Maybe 5 or less	8/9/2021 3:15 PM
86	The market can regulate that.	8/9/2021 2:58 PM
87	Whatever man businesses come and go	8/9/2021 1:43 PM
88	Competition is good... the bar is raised for everyone and natural selection will happen	8/9/2021 1:40 PM
89	There's enough now. Goodness	8/9/2021 1:25 PM
90	Food trucks are the main supply of food for our tourist why would we limit that ?!	8/9/2021 1:18 PM

## Food Truck Survey

91	Absolutely	8/9/2021 1:10 PM
92	Competition is good. That's why we only have kind good restaurants because no competition	8/9/2021 1:04 PM
93	Why not open it up for anyone to have one if need be? Jobs tend to be scarce there, and it might offer some income to people wanting to have one.	8/9/2021 1:01 PM
94	Absolutely not! The fact that this is a question in our dying town is wild.	8/9/2021 12:56 PM
95	There is already limited eating places. Usually some places are extremely busy during lunch times and aren't able to get lunch	8/9/2021 12:51 PM
96	Competition should be encouraged, more businesses mean more jobs, more choice & better economy!	8/9/2021 12:42 PM
97	If someone wants to start a business in this town we should all be helping them out. It's expensive and hard to get up and going and the more opportunities we offer in this community the better. There is enough \$ to go around when it comes to food. Let people have options.	8/9/2021 12:20 PM
98	More food options the better	8/9/2021 12:10 PM

## Q9 If food trucks were more readily available in Masset, would that availability stop you from visiting brick-and-mortar restaurants?

Answered: 352 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	7.67%	27
No	92.33%	325
TOTAL		352

#	COMMENTS	DATE
1	The bricks and mortar restaurants are not very enticing	9/3/2021 2:35 PM
2	Certainly other places have not seen the demise of B&M restaurants due to the existence of food trucks. A sit down restaurant meal experience is not comparable. Large fast food franchises are not a problem here, glad to say. Our options are o.k. here.	9/3/2021 12:48 PM
3	They are only open 3 hrs - it's the quality of food that counts.	9/2/2021 10:58 AM
4	It's all about variety of choice - Better food more customers	9/2/2021 10:55 AM
5	Its all a choice! Better food - repeat customers	9/2/2021 10:52 AM
6	The more business the better.	9/2/2021 10:44 AM
7	This depends on what the brick & mortar eateries would offer. Asian cuisine is always desirable. Pub food less so.	9/2/2021 10:30 AM
8	The restaurants have to make sure their standards attract customers. My last 2 visits to a restaurant (local), the food was inedible!! So disappointing!!	9/2/2021 10:23 AM
9	The service and food would make me quit going	8/27/2021 9:23 PM
10	The three restaurants? you can only eat at the same place so many times, also they should pay a tax for grundgy establishments.	8/26/2021 11:50 AM
11	It is still nice to go out to a restaurant, sit down at a table with a group of friends/family and be waited on for an evening out - the whole experience is totally different from a food truck. Food truck is more like a drive thru. Besides, we only have a couple of restaurants to chose from!	8/24/2021 7:26 PM
12	Each one offers a different dining experiences and service levels. I enjoy the variety of food that the trucks provide when I am okay to eat in my vehicle or take home or to work but eating in a sitdown restaurant is more preferable at other times.	8/24/2021 1:00 PM

## Food Truck Survey

13	Different experience.	8/23/2021 11:59 AM
14	Yes because we get sick of the same two restaurants in Masset	8/22/2021 9:31 PM
15	Price, atmosphere, quality, hours of operation, liquor sales. Let them compete and let the best business succeed. The problem with bricks and motor restaurants is how they are ran, not the fact that there is competition.	8/18/2021 5:07 PM
16	No, the weather here is to unpredictable. Who would want to wait in the wind and rain for food?	8/18/2021 1:01 PM
17	It's nice to have a sit down and be served But nothing wrong with food trucks either	8/16/2021 9:12 PM
18	I often will get lunch from a food truck because I don't have time to sit down and enjoy a lunch	8/16/2021 8:09 PM
19	If people want to have a sit down meal they will still visit a brick-and-mortar restaurant. However, should they wish to have a quick meal at a reasonable price then a food truck is a viable alternative. The people will choose accordingly.	8/15/2021 5:01 PM
20	The 3 restaurants in masset are the only places open for dinner, so it would not stop me.	8/13/2021 5:36 PM
21	Food trucks are fun, but I like sitting down at a restaurant just as much, probably more so. Overall, Food Trucks aren't cheap to eat at. Sometimes they can be quite pricey for what you get. What Food Trucks will do, however, is make local brick-and-mortar restaurant owners have to clean up their acts as needed and start meeting the competition. Yes, probably one or two existing restaurants will die if they don't change to meet the market demands, but this is business and the Village should not be in the position of protecting them. This town needs some vibrancy. Food Trucks will help.	8/13/2021 12:59 PM
22	I think that they give an opportunity for entrepreneurs as well as residents .. Dining in is a totally different experience, and so they need not be competitive.. It's super important to be respectful of surrounding folks - for example not beside an unwitting neighbour who suddenly has a lot of traffic. All logical health and safety guidelines, including available hand washing. Public washroom and garbage disposal may become an issue, and this and associated costs should be responsibility of vendor commiserate with dining regulations. If brick and mortar are struggling, how can they be supported- ie tax breaks .	8/13/2021 8:33 AM
23	I think it is important to note that there are hardly any brick and mortar restaurant in Masset. What is the village of Masset doing to promote economic development in our town in a way that more brick and mortar restaurants can open? Why are so many people choosing to open food trucks instead of restaurants. Rather than policing the food trucks, which is quite frankly a downstream approach, why aren't you looking at ways you can support businesses to flourish in this community?	8/12/2021 3:17 PM
24	As much as I like these food trucks, restaurants are great also. Especially for special gatherings where all can be seated. Business should be happy to bring everyone out to socialize ,not pit against others employment or enjoyment	8/12/2021 11:39 AM
25	No but it would certainly be attending less	8/12/2021 10:27 AM
26	Absolutely not. My cravings and taste buds determine where I eat.	8/12/2021 9:03 AM
27	Brick and mortar restaurants always have the advantage of offering atmosphere and a place to sit in all weather. The limiting factor there would be comparing the quality of the food available. Visiting a food truck is a different experience entirely and sitting in a restaurant, each has a time and place that serves a customer as needed or desired.	8/11/2021 8:30 PM
28	What stops me from visiting bricks-and-mortar restaurants, is their poor food choices and irregular/limited hours. Food trucks are quick and easy, and winning!	8/11/2021 7:59 PM
29	Variety and competition helps everyone.	8/11/2021 6:14 PM
30	Food quality and value is number one.	8/11/2021 5:20 PM
31	sometimes it's good to sit and eat but most times i'm too busy, i'd rather a order and go	8/11/2021 5:00 PM
32	They are not the same experience (excluding Covid). If I want to take my family to a restaurant and have a relaxing lunch or dinner I wouldn't go to a food truck. If I wanted to treat a partner to a dinner out, I would want to sit and eat at a restaurant. If I was having lunch and wanted to get quick take out I could call a restaurant to have it ready to go for lunch...food truck are a order, wait, and go experience.	8/11/2021 4:30 PM

## Food Truck Survey

33	IF they clean up, offer a good menu, and good food.	8/11/2021 3:06 PM
34	Of course not! Dining in is an experience a food truck cannot give. And vice versa. When I want a fast gourmet taco, I think food truck. When I want to sit in to eat, I'll visit my local family restaurant with a friend or two.	8/11/2021 2:44 PM
35	I go for deliciousness of the food no matter where it is.	8/11/2021 2:27 PM
36	I eat where the food is good and where the food I want is being served - whether it is a food truck or a brick and mortar	8/11/2021 1:06 PM
37	This is a specious question. :(	8/11/2021 12:52 PM
38	We need more options and business in Masset.	8/11/2021 12:36 PM
39	There is opportunity for all! People want and need choice!	8/11/2021 10:41 AM
40	Weather would always be a factor. Inside dining during storms, food trucks when it's nice.	8/11/2021 10:08 AM
41	Unless there was a Chinese food truck or a booze food truck	8/11/2021 8:32 AM
42	As long as they were good eats	8/11/2021 3:01 AM
43	If I want a restaurant experience, I go and eat in at one of the restaurants. The food truck option does not stop me from going to a restaurant. I live in Port and come to Masset fairly frequently. If I plan to go to a restaurant I usually know before I even leave home. Food trucks are more of a last-minute unplanned thing for us so (yay for you Masset) we end up spending a bit more money in Masset while we're there for errands. Now, that being said, if there were NO food trucks, perhaps we would get take-out at a Masset restaurant more often.	8/10/2021 10:05 PM
44	It's not about the format of the business. If the food is good, I'll support the business. I do like to spread my dollars around widely so that everyone benefits, and I make a concerted effort to support all the available business as often as possible.	8/10/2021 8:30 PM
45	It all depends on quality and what I feel like eating that day. I very much enjoy sitting down for a meal in a regular restaurant. Food trucks can be simpler for take out which has been great during the pandemic. If the weather is not good, I would prefer to eat in a restaurant as I find food is better when fresh sometimes by the time you get home it is soggy and as good. I think diversity and understanding what separates you from other businesses is very important.	8/10/2021 8:29 PM
46	Fee enterprise should always be allowed, competition makes the service and food better , all ready has.	8/10/2021 8:27 PM
47	I go where there's good healthy food.	8/10/2021 8:23 PM
48	No, I rarely if ever visit restaurants in this town to begin with. They are all too small and there is rarely a place to sit, and they also tend to be too expensive for the average person, in my opinion.	8/10/2021 8:07 PM
49	My child is autistic and doesn't like going to restaurants	8/10/2021 6:49 PM
50	everyone likes dining inside every once in a while so no.	8/10/2021 3:23 PM
51	I like to support all local foodie places because some places serve differently from the other and always having different cravings all time	8/10/2021 1:20 PM
52	That's not fair to the one loyal. Restaurant that's has been there for years, so many come and go. I'll stick with the one that's been there forever.	8/10/2021 1:18 PM
53	The only thing that stops me from visiting brick and mortar restaurants is the quality of food. Otherwise, they are still an option to choose from when deciding where to eat.	8/10/2021 12:43 PM
54	We don't have many brick and mortar places here to eat and if we did, having food trucks available wouldn't stop me from supporting them. Completely different dining experience.	8/10/2021 12:00 PM
55	No. Because I like everyone else like to ha e a variety and choices	8/10/2021 11:07 AM
56	What brick and mortar restaurants?	8/10/2021 11:00 AM
57	there are very limited options for restaurants in Masset that are frankly not very good food therefore I fully support the delicious food truck options that are developing in Masset	8/10/2021 10:41 AM

## Food Truck Survey

58	Not everyone wants to come in and sit down to eat. grab and go options work great for our diverse community.	8/10/2021 10:30 AM
59	I don't usually visit restaurants in Masset. No variety/they're all gross. Evening time/wet days shouldn't hamper permanent businesses, especially if they made their menu more appealing.	8/10/2021 10:30 AM
60	Depends on food quality!	8/10/2021 10:11 AM
61	The only thing that would stop me and has is the attitude from other businesses thinking they are the one and only. We have supported one restaurant in Masset for years and with the negativity about other restaurants whether it be a food truck or not is just plain greed. Everyone should support each other to make our community thrive.	8/10/2021 9:54 AM
62	I'll go wherever the food is good not about the location	8/10/2021 9:54 AM
63	Bad service and bad food is what stops me from going to a food type business. Especially if consistent bad food and service.	8/10/2021 9:54 AM
64	I choose where I eat based on the quality of food or service at that location and not whether or not they are a food truck or brick and mortar (except perhaps when the weather is inclement which would only help brick and mortar locations).	8/10/2021 9:16 AM
65	It's all about the food quality. I eat anywhere that makes good food	8/10/2021 9:02 AM
66	I choose where ever I want to eat when I am in a mood for certain foods! People should be HAPPY WITH MORE CHOICES	8/10/2021 8:17 AM
67	I like to sit down, inside. 50/50	8/10/2021 8:15 AM
68	We visit both. Usually trucks for lunch and Chinese food for dinner as that's about the only choice other than Mile Zero.	8/10/2021 7:23 AM
69	More variety might simply encourage more support of local vendors	8/10/2021 7:17 AM
70	Yes because there are minimal brick and mortar options. Food trucks can be great in the summer, but come winter, not ideal. We need indoor space.	8/10/2021 6:30 AM
71	Competition is healthy and it will drive each group to produce their best which will benefit all in the long run	8/10/2021 4:51 AM
72	Sometimes I want something quick while on the run, sometimes I want to sit down and have a proper meal without having to worry about dishes at the end of dinner. They are two very different dining experiences.	8/10/2021 4:28 AM
73	Don't visit brick mortar now.	8/10/2021 1:11 AM
74	Irrelevant question. They are two totally different things. The availability of things I want will make me partake in those things... you should definitely not penalize food trucks to protect brick and mortar restaurants. If the b+m restaurants made food that I wanted then I'd go there. This is how enterprise works. Currently there are no b+m restaurants with good food, so people just hit up the food trucks. Sometimes they hate the food at the b+m places so much that they're willing to stand in the rain to get good the food they want. The medium is not the problem, it's the food! Make good food and people will come! If people aren't coming to your restaurant, make better food, don't complain about other people who are better than you at making food people want.	8/10/2021 12:19 AM
75	Convenience is one thing but a sit down is always nice too.	8/9/2021 11:38 PM
76	When we recently visited Masset we stopped at one food truck and it was amazing. We visited a restaurant for breakfast and it was good as well. We also went to Old Massett and had lunch there at Sandy's. It's about choices. We all have our favourite spots and if it's a restaurant or food truck or a deli or place that only does take out - we really don't care we go where we want to that day.	8/9/2021 10:07 PM
77	Restaurant have different atmosphere. I won't go to food truck for dinner. It's like comparing apples to oranges.	8/9/2021 10:01 PM
78	I prefer take out to sit down, especially with Covid.	8/9/2021 9:50 PM
79	I still prefer to sit down and dine in most times	8/9/2021 9:45 PM



## Food Truck Survey

80	We need more good restaurants in Masset; not just food trucks	8/9/2021 9:18 PM
81	If brick and mortar restaurants are good, their patrons would continue to support them regardless of food truck options.	8/9/2021 9:02 PM
82	I don't think food trucks are any different than getting take out at brick and mortar restaurants	8/9/2021 8:27 PM
83	The brick and mortar restaurants currently are terrible. I would go to them if they changed their menu...maybe.	8/9/2021 8:16 PM
84	But to be honest the choice of brick and mortar restaurants in Masset is not very appealing. The food trucks provide great food.	8/9/2021 7:47 PM
85	I go where ever I feel like eating. More food trucks just give more options but do not make me want to eat at brick-and-mortar restaurants any less. Options are good an normal off island, why should it be any different here.	8/9/2021 6:48 PM
86	I will eat where the food is good	8/9/2021 6:41 PM
87	NO	8/9/2021 6:30 PM
88	More options add value and diversity to the town and will likely bring more visitors/attract more people. I think people are looking for good food options and a nice environment to eat in..either sitting down inside or outside or sometimes the convenience of take out. Inclement weather in Masset will always support inside dining.	8/9/2021 6:28 PM
89	Food trucks are great but they also can not replace a dine in meal that restaurants have to offer. Personally I enjoy eating in a restaurant as much as going to a food truck, it's all apart of the experience.	8/9/2021 6:24 PM
90	I prefer a brick and mortar restaurant, but if the quality is lacking I will happily purchase from a food truck.	8/9/2021 6:07 PM
91	There should be a mix of both. There is definitely a need for restaurants in the fall, winter and spring. The only time were all talking food trucks is in the summer. We should definitely be prepared for a increase in tourism as the July 2021 has shown. After the opening of ocean house masset should be prepared for a lot more tourists and your operators coming to town. And they will need to eat!	8/9/2021 6:06 PM
92	We would go to who provides the best quality and tasty food.	8/9/2021 5:43 PM
93	It's nice to sit indoors at a table	8/9/2021 5:26 PM
94	Unless they all had better food than the b&m. Seriously, it's the FOOD that matters!	8/9/2021 5:08 PM
95	Only if they made better food.	8/9/2021 5:04 PM
96	I will go where I want to go to eat, food truck or brick and mortar. I've had nothing but positive experiences with Masset's food trucks, but I can't say the same for the brick and mortar restaurants. Last one I was on, my mother and I sat for 15 minutes, and were not served, no one even looked as if they cared to. So we left, went to a food truck and were served immediately with a meal that was far better than anything we've ever eaten in any Masset restaurant of any kind. If Masset's brick and mortar restaurants can't compete, then they shouldn't be in business. From the biased nature of this survey, I suspect Masset's b&m restaurants are feeling the competition. If so, they can up their game. From my experience, they need to.	8/9/2021 5:00 PM
97	It's a treat if a food truck is open as some are only open say Tuesday Wednesday and Thursday and the others or just open weekends	8/9/2021 4:48 PM
98	We're older we like sitting down inside to eat.	8/9/2021 4:38 PM
99	Brick and mortar restaurants are terrible in town and I do not go to them regardless. The food trucks provide better food and more diversity than the few restaurants available.	8/9/2021 4:33 PM
100	Menu options, food quality, cleanliness, service and reliability will stop me from visiting any restaurant. As someone who travels to Masset for work and to visit friends/family, I think more options are better!	8/9/2021 4:30 PM
101	I dine in if I have time.	8/9/2021 4:23 PM

## Food Truck Survey

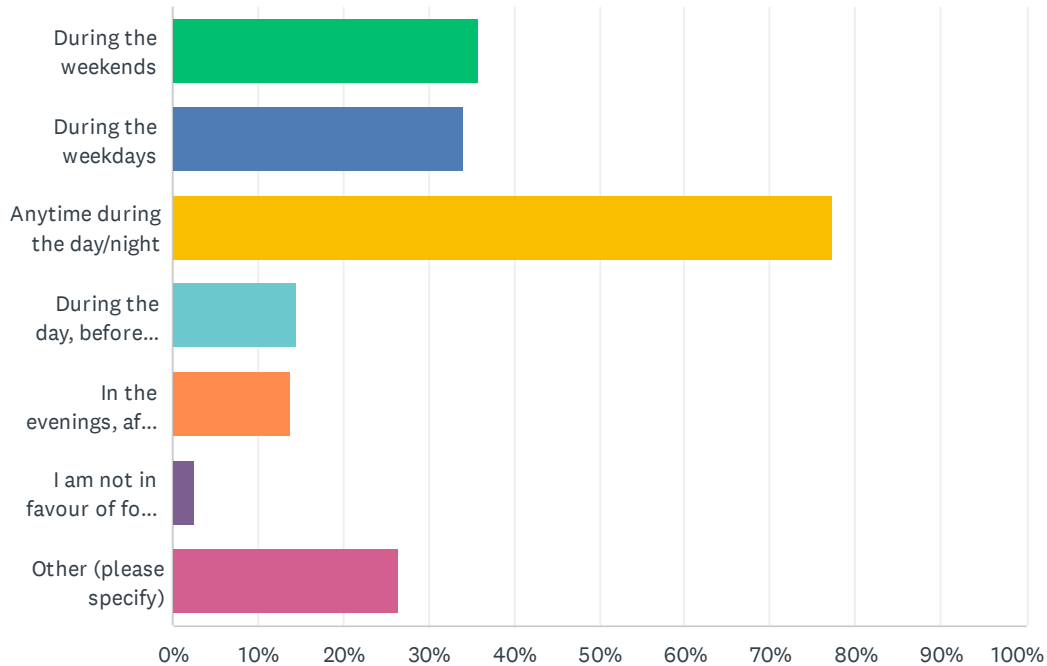
102	No. I go to whatever restaurant I want to eat at regardless of its type.	8/9/2021 4:18 PM
103	The only thing stopping me from attending brick and mortar restaurants in Masset is that unfortunately there aren't any good ones. Especially Mile Zero, who has no excuse for churning out such awful food for so long, but with alcohol sales to offset it I'm guessing it has never needed to be a priority.	8/9/2021 4:13 PM
104	Indoor eating is not the same as food trucks. Plus all the food trucks seem to only do lunch.	8/9/2021 4:06 PM
105	Masset restaurants are pure garbage, with the exception of Mile 0. A huge majority of our dining out expenses is food trucks already.	8/9/2021 4:03 PM
106	All of the brick and mortar restaurants in town are not worth going to even if there was no food trucks, despite what the owners of said establishments would like you to believe.	8/9/2021 4:02 PM
107	Only the quality of food and service determines my patronage.	8/9/2021 3:53 PM
108	Good food and rainy days will keep me going inside to eat. And possibly a nice glass of wine.	8/9/2021 3:49 PM
109	No I will go where the food is good.	8/9/2021 3:32 PM
110	Sometimes sitting down for a meal is what i want to do.	8/9/2021 3:23 PM
111	Maybe. I also like sit down restaurants but okay with going where I want in the moment	8/9/2021 3:15 PM
112	Possibly	8/9/2021 3:07 PM
113	No. The B&M restaurants are awful, have terrible food, and terrible service. The Food Trucks are not the source of the B&M restaurants problems, they are a symptom of it. Please someone share this with the owners of Mile-0 and Golden Pam. Your food and service is awful! I would rather eat a frozen co op pizza than eat at either of your restaurants.	8/9/2021 2:58 PM
114	It wouldn't stop me, but people are going to go where they enjoy the food and the service. If the food trucks are the better option it won't stop me from going to a restaurant, but I would obviously lean more to the food truck(s)	8/9/2021 2:48 PM
115	If there were options other than Chinese food it wouldn't stop me from visiting other restaurants. But with the current selection of dine in facilities I'm most likely going to choose a food truck.	8/9/2021 1:57 PM
116	We need dine-in restaurants.	8/9/2021 1:49 PM
117	Nothing beats sitting down and eating a nice meal	8/9/2021 1:43 PM
118	Consumers want what they want... situations like COVID made it apparent that we need diversity	8/9/2021 1:40 PM
119	There are limited food options for masset as it is and little available brick and mortar buildings for more to open	8/9/2021 1:32 PM
120	You bet but then I don't visit them now they only place I eat in a brick-and-mortar is in QC.	8/9/2021 1:21 PM
121	It's all about quality of food that makes my choice not if it's a truck or a building.	8/9/2021 1:18 PM
122	People go we're it's open, what they feel like goin to have that day, an weather can be an issue as well! So just leave them alone	8/9/2021 1:17 PM
123	There is a reason most cities have strict regulations for this reasons specifically.	8/9/2021 1:10 PM
124	But we need good restaurants.	8/9/2021 1:04 PM
125	I like supporting other businesses and restaurants in Masset.	8/9/2021 1:01 PM
126	No because there isn't a ton of options and sometimes you want to sit in a restaurant environment	8/9/2021 12:56 PM
127	Having a choice of different menu is great. We have limited restaurants.	8/9/2021 12:38 PM
128	Only because the current restaurants have declined in quality	8/9/2021 12:30 PM
129	If I want a sit down meal I go to a restaurant if I want something different I go to a food truck	8/9/2021 12:20 PM
130	I eat where every the best food is.	8/9/2021 12:10 PM

## Food Truck Survey

131	Our family does not go to the brick and mortar available in Masset as is. We only stop at the food trucks. The food is better and the facilities are cleaner.	8/9/2021 11:58 AM
132	Unless I know that they have running water I won't eat at a food truck .	8/9/2021 11:29 AM
133	I go where the food tastes good and the service is good, location does not matter. I will travel far lengths for great food and amazing service.	8/9/2021 11:28 AM
134	I prefer bricks and mortar. I don't like to stand up and eat	8/9/2021 11:28 AM
135	Would be the same, it all depends on the level of service and quality of food	8/9/2021 11:27 AM

## Q10 What days and times do you think food trucks should be allowed to operate in Masset? (select all that apply)

Answered: 360 Skipped: 0



ANSWER CHOICES	RESPONSES	
During the weekends	35.83%	129
During the weekdays	34.17%	123
Anytime during the day/night	77.50%	279
During the day, before dinner, such as 7:00 am and 5:00 pm	14.44%	52
In the evenings, after the dinner rush for most restaurants, such as between 8:00 pm and 1:00 am	13.89%	50
I am not in favour of food trucks in Masset	2.50%	9
Other (please specify)	26.39%	95
Total Respondents: 360		

#	OTHER (PLEASE SPECIFY)	DATE
1	They decide on their schedules or at least they should, with as much freedom as any other enterprise. Economical reality will cause things to find its own stability.	9/3/2021 12:48 PM
2	That's a terrible idea to restrict them!!!	9/2/2021 11:01 AM
3	I have completed this survey for myself and 2 elders, one in Old Masset and one in Masset! There is a possibility of someone filling out many applications! You should be asking for names address & signature.	9/2/2021 10:52 AM
4	Whenever it works for the vendor is best. Many people have complex responsibilities and	9/2/2021 10:44 AM

## Food Truck Survey

should be allowed to operate their business when it works for them, otherwise our local economy may continue to be poor.

5	Monday to Saturday inclusive 10:30 - 20:00 hrs. (evening) clean - up should be mandatory - too much litter already.	9/2/2021 10:30 AM
6	Anytime during the day. This is the 2nd survey this year which seem to be related to one business owner (local)! Food, for thought?? I am not alone with this thought! Many others feel the same!	9/2/2021 10:23 AM
7	I am not in favour of dictating when someone else chooses to have their business open.	9/2/2021 10:14 AM
8	Preferably all day everyday. Atleast one open on everyday of the week. And to stay open late. Like from 6-9 or 10 would be amazing in the summer	8/27/2021 9:23 PM
9	During peak hour when restaurant cannot provide a timely service	8/27/2021 12:45 PM
10	In the very early or late hours of the day then canvassing the nearby neighbours might be warranted as there may be concerns about noise or traffic but a 24 hour eatery might be welcome in Masset for shift workers or travellers that are getting off and on the ferry at their crazy hours.	8/24/2021 1:00 PM
11	They should be gone by 7 pm from residential neighbourhoods.	8/23/2021 1:14 PM
12	Anytime	8/22/2021 9:31 PM
13	If open at night, they must operate respectfully and not have loud music.	8/22/2021 4:17 PM
14	Breakfast. Lunch. Dinner. Times.	8/20/2021 8:07 PM
15	Why are you trying to limit Food Truck hours, you are not doing that for local restaurants? Was that a stipulation when Golden Pam, Red Rooster and Daddy Cool's submitted requests to run their restaurants?	8/18/2021 1:01 PM
16	Wish they would serve through supper not close at 4	8/16/2021 9:12 PM
17	Food trucks will need to restrict their business hours so as not to disrupt the peaceful enjoyment of residential areas. Food trucks open until 1 a.m. are questionable because of noise and traffic, but perhaps opening till 11 p.m. would work.	8/13/2021 12:59 PM
18	Reasonable daytime/ evening hours unless they are well away from residential/ quiet areas	8/13/2021 8:33 AM
19	Some late night food trucks would be AWESOME!!!	8/12/2021 2:24 PM
20	Are restaurants been limited in their hours of operation? *Signed a citizen not owner operator. Business pitting others business will only deter customers away from dissection.	8/12/2021 11:39 AM
21	This is just getting silly.	8/12/2021 9:03 AM
22	Maybe not as late as 1 PM but certainly a few hours after restaurants close if anyone is willing to do that!	8/11/2021 8:30 PM
23	The more the merrier! If there are problems with noise/parking, we'll cross that bridge then.	8/11/2021 7:59 PM
24	Anytime!!	8/11/2021 6:34 PM
25	Again an operation can only be open so many hours for so many days. Many reasons. Fatigue, maintenance and staffing for example	8/11/2021 5:20 PM
26	If you are looking for a great survey topic, let's talk about all the loose, uncontrolled dogs running around town.	8/11/2021 3:39 PM
27	I am against any such limits. It should be up to the consumer when, where and where he/she wants to eat. I don't want to be forced to eat somewhere because its the only time they are open.	8/11/2021 3:09 PM
28	Food permits, liquor license, etc, all these things need permissions at certain times. Arent business hours already determined when to serve food and or drinks? Its a food truck, not a vending machine...	8/11/2021 2:44 PM
29	As long as they maintain consistency hours and that may happen if they actually paid taxes like brick and mortar businesses.. otherwise they are all over the place just trying to get peek	8/11/2021 12:31 PM

## Food Truck Survey

times to take business away from others with less expenses..

30	Why does Village of Masset want to cater to protecting local restaurants? Seems like it's who you know in council to get anything done here. Who cries the loudest. There is enough business in town for everyone to be able to operate.	8/11/2021 10:41 AM
31	Businesses should not be restricted to a specific time frame just because they happen to be on wheels. Also, don't let the brick and mortar businesses brow beat you into creating rules that don't need to be applied. Most of those businesses have forced their mediocre food and grumpy service on us for years just because we had no other dining options. I'm thrilled to see creative food options in Masset and love how vibrant our town is becoming. If the brick and mortars can improve their products and put a smile on their faces, I'll support them too. Thanks for listening! And also, please fix that goddamn pothole in front of TLC for good. Thanks so much!	8/10/2021 8:30 PM
32	They should be able to operate just as any other business. Considerations for noise needs to be a factor especially if in a residential setting. I am not opposed to a food truck operating till late in the evening even in a residential setting if noise levels are kept to an appropriate amount.	8/10/2021 8:29 PM
33	I really think there far more import matters in masset that could use village administrators attention , come on guys leave these people alone and start dealing with the real issue in masset !!!	8/10/2021 8:27 PM
34	Let them determine the hours	8/10/2021 8:23 PM
35	Why would limiting the hours of operation be considered? Seems bizarre. The town should SUPPORT small businesses in any way possible, not impose restrictions on them.	8/10/2021 8:07 PM
36	PLEASE encourage food truck space to be only available for the evenings, prime spot will maybe encourage someone to have an alternate dinner option.	8/10/2021 4:49 PM
37	Lunch and dinner. The 2 food trucks here don't do dinner services	8/10/2021 4:44 PM
38	Same as any restaurant hours? 7am-10pm maybe.	8/10/2021 4:30 PM
39	thats their business why try controlling	8/10/2021 4:27 PM
40	Dinner service would be fine up ti 10 pm but not late night.	8/10/2021 4:04 PM
41	Only if they are located appropriately.	8/10/2021 3:38 PM
42	Why limit it they can choose their own times just as any other business	8/10/2021 1:20 PM
43	If they can be open reliably I'd be happy with that. I hate that I have to check social media to see if they're actually fricken open..	8/10/2021 1:18 PM
44	The quality of food is what brings me to places.	8/10/2021 12:43 PM
45	They should be allowed to operation any time day or night as they see fit.	8/10/2021 11:00 AM
46	Breakfast, lunch, dinner hours please	8/10/2021 10:30 AM
47	Should be no limit on vendors! They'll open up opportunitys for those less fortunate that can't have a building for there food service.	8/10/2021 10:15 AM
48	People here enjoy pop up times for food as surprises. Now you want to limit business strategies?? But the bar can extend their hours being able to cause more problems associated to alcohol and drugs? That doesn't make sense.	8/10/2021 9:54 AM
49	As long as there is no noise to them, 2 am should be allowed. But if they use a generator and are noisy, then till 10 pm	8/10/2021 9:02 AM
50	Since restaurants are few, open it up. I like variety and accessibility.	8/10/2021 8:15 AM
51	But to have them park where public is, should be for the public not a food truck have a designated area for that.	8/10/2021 7:31 AM
52	Avoid opportunities that would create late night crowds. Ie leaving the bar after last call and head to a food truck for drunk food.	8/10/2021 7:17 AM
53	It's nice to have food options when you're hungry so... if they find they can be open and	8/10/2021 4:51 AM

## Food Truck Survey

	survive business wise being open all hours ...that's fine?	
54	Has long has the brick and mortar are allowed to operate. Food trucks allow choice and are simply the best food at the right price. Who wants to sit bar looking out the window	8/10/2021 1:11 AM
55	Morning to evening but on weekends or if other events happening would suggest a special/additional license to permit operation. For example outside a bar on weekend or community dance.	8/9/2021 10:07 PM
56	When other restaurants are closed	8/9/2021 9:18 PM
57	Again I think the community would dictate when there's enough demand to be open.	8/9/2021 9:02 PM
58	any day, until 8 pm.	8/9/2021 7:47 PM
59	There are no early or late food options here. Early morning and late night options would be appreciated. More options that don't close early are needed. Too many places have limited hours currently and it negatively effects us.	8/9/2021 7:30 PM
60	Any time they will make their most sales!	8/9/2021 7:24 PM
61	It would be nice to see them open early for coffee and/or brekkie right up until say 9 pm or 10pm	8/9/2021 6:41 PM
62	If Daddy COOLS is open the food trucks should be allowed to be open until the bar closes.	8/9/2021 6:30 PM
63	I think there should be flexibility. On BC Day....there were few options so it was nice to find Charters open for dinner. Sometimes weather, employee availability or availability of supplies might hamper possible hours. For the convenience of customers and to provide a good service, flexible hours make sense.	8/9/2021 6:28 PM
64	The longer the hours the better. It's hard enough to find services here without putting artificial constraints on businesses.	8/9/2021 6:07 PM
65	Why not encourage hospitality businesses in masset. Something that represents masset other than Daddy Cools, think about it when it's the only place open after 6 a lot of people have that as their only impression of masset.	8/9/2021 6:06 PM
66	Whichever works for the owners	8/9/2021 6:03 PM
67	When people come to the island, there needs to be places that they can eat, day or evening. Also people working shift work.	8/9/2021 5:43 PM
68	The more days/ times available the better.	8/9/2021 5:10 PM
69	I don't think past 10pm (ish) would be a good idea. But I'd be willing to listen to arguments	8/9/2021 5:08 PM
70	Two of your options are when brick and mortar restaurants would prefer so they don't have competition, really? Would you restrict brick and mortar restaurants on when they could be open so food trucks wouldn't have competition? I think not. Would you restrict when brick and mortar restaurants could be open so as to not compete with each other? Again, I think not. Disappointed with this survey. Disgusting the bias against food trucks. They've given Masset life, and options, it didn't have before. About time. Find something better to do with your time trying to solve a problem that doesn't exist.	8/9/2021 5:00 PM
71	The food trucks we have now are just running on different days of each other so	8/9/2021 4:48 PM
72	Anytime they want. There are no restaurants here	8/9/2021 4:42 PM
73	Any day	8/9/2021 4:41 PM
74	Pizza til 2am sounds divine! Sushi for lunch on Sunday yes! All night popcorn , sure.	8/9/2021 4:38 PM
75	We need food trucks open for dinner time hours.	8/9/2021 4:33 PM
76	I think the business should decide its operating hours, not the municipality or this survey.	8/9/2021 4:30 PM
77	Any day up to 8pm if they have to move, 9pm if they don't. The area should be quiet by 9pm.	8/9/2021 4:13 PM
78	In the real world you can go buy food from a food truck at 2am after leaving the pub, why should it be any different here? Because Steve Marshall complained-so?	8/9/2021 4:02 PM



## Food Truck Survey

79	Late night would be awesome if anyone is actually willing to do it!	8/9/2021 3:53 PM
80	Anytime they want	8/9/2021 3:34 PM
81	Whenever they want	8/9/2021 2:48 PM
82	Weekend n weekdays 7 days a week	8/9/2021 2:41 PM
83	Honestly if we restrict food truck hours I would expect the same of restaurants. This is a ridiculous concept!	8/9/2021 2:28 PM
84	Pls stop witch hunting people who are successful, there's more than enough food to go around! People need variety!	8/9/2021 1:59 PM
85	They should be allowed to operate whenever they feel like. If there's a gap in service and they're willing to fill it, they should be allowed to.	8/9/2021 1:31 PM
86	Maybe they could collaborate and be open during set hours.	8/9/2021 1:25 PM
87	Same has any restaurant. Okay	8/9/2021 1:21 PM
88	Any damn time they feel like it, most times they all closed anyways so jsut leave them be!	8/9/2021 1:17 PM
89	9am to 10am no place to eat after 8 here in town	8/9/2021 1:04 PM
90	Anytime that works for food trucks. They can open whenever they like.	8/9/2021 1:01 PM
91	Whenever is good for them.	8/9/2021 12:56 PM
92	During the day during normal food business hours , 7am to 8pm ish	8/9/2021 12:48 PM
93	Limiting when someone is open ????? Wow why is this even happening. It's maddening as a long time resident of this community and having little to no food choices for so long and now this. Stop letting the brink and mortor stop the change in times. I am so angry with this I am avoid the restaurants and just do food trucks moving forward. This is so childish	8/9/2021 12:20 PM
94	If there are specific rules included to minimize noise pollution associated to the food trucks, and so long as the food trucks are not parked in residential areas that would disturb the peace of the neighbourhood then operating hours should not be restricted or follow the same as brick and mortar.	8/9/2021 11:58 AM
95	Doesn't affect me	8/9/2021 11:28 AM

## **APPENDIX 2**

**Mobile Food Vending: Draft Bylaw No.651, 2021 to amend Business  
Licence Bylaw No.616**

## **VILLAGE OF MASSET**

### **BYLAW NO. 651, 2021**

#### **A bylaw to amend Business Licence Bylaw No.616**

WHEREAS Council may, pursuant to Section 8(6) of the Community Charter, regulate in relation to business; and

WHEREAS pursuant to Section 15(1) of the Community Charter, Council may provide terms and conditions that may be imposed for obtaining, continuing to hold or renewing a licence, permit or approval and specify the nature of the terms and conditions and who may impose them; and

WHEREAS Council has given notice of its intention to adopt this bylaw and has provided an opportunity for persons who consider they are affected by this bylaw to make representations to Council pursuant to Section 59 of the Community Charter,

NOW THEREFORE the Council of the Village of Masset in open meeting assembled, hereby ENACTS AS FOLLOWS:

1. This Bylaw may be cited as "Business Licence Amendment Bylaw No. 651, 2021".

2. "Business Licence Bylaw No. 616 is hereby amended as follows:

(a) By adding the following definitions to Division 1 DEFINITIONS:

"Food Cart" means a non-motorized mobile cart with a maximum area of 3.9m<sup>2</sup>, from which food and/or drink is dispensed, and where the entire stock of goods offered for sale is carried and contained in the cart and which may change locations from time to time, and which is not located in a permanent building or structure, and is removed from public access when not in use.

"Food Truck" means a motorized, mobile, self-contained vehicle that is equipped to cook, prepare and/or serve food or beverages but does not include food trailers or food carts.

"Food Trailer" means a portable, self-contained trailer that is equipped to cook, prepare and/or serve food or beverages but does not include food carts.

"Mobile Food Vending" means the operation of a food service business from a food cart, food trailer or food truck.

(b) Adding DIVISION 3 MOBILE FOOD VENDING

3.0 MOBILE FOOD VENDING

3.1 No person shall operate mobile food vending within the Village of Masset without first obtaining and maintaining a valid Mobile Food Vending licence for each mobile food vending unit in operation. Licences will be issued on a first come first served basis. Depending on demand for Mobile Food Vending on Public Property, time limits on the duration of stay may be imposed by the Village of Masset.

3.2 No person shall operate mobile food vending without providing proof satisfactory to the Village of Masset that the following permissions have been obtained, and regulations met:

(a) Northern Health Inspector;

(b) Proof of Motor Vehicle Insurance (Food Trucks and Food Trailers);

(c) Proof of Liability Insurance coverage which meets the following minimum requirements:

i. Inclusive limit of \$2,000,000 and Public Liability & Property Damage

(d) A Discharge Management Plan satisfactory to the Village of Masset that describes how and where fats, oils and grease will be disposed.

3.3 No person shall operate a mobile food vending unit in Masset without paying the appropriate fees as specified in Schedule 'C'. In order to operate a mobile food vending unit on a public property location as specified in Schedule 'C' a space must be reserved by contacting the Village of Masset, and the use of the location must be authorized by the Village of Masset through a license of occupation agreement.

3.4 No person shall sell goods other than food and beverages from mobile food vending.

3.5 No person shall operate mobile food vending in locations other than the following:

(a) Private Property zoned for Restaurant Use with the Mobile Food Business being at least a distance of 30 metres from an existing permanent food service establishment.

(b) Village of Masset property locations as specified in Schedule 'C' attached hereto and forming part of this bylaw, and subject to first obtaining a license of occupation agreement with the Village of Masset.

(c) Under a permit issued by the Village of Masset for Special Events

(d) Notwithstanding this regulation, should a new food establishment open up on separate parcel of land within 30 m of an existing mobile food unit, the food truck or trailer may remain in its location.

3.6 No person shall operate mobile food vending on private property, without first supplying the Village of Masset with a written letter of permission from the owner of the property on which the vendor will be locating.

3.7 In order to operate a mobile food vending unit on a public property location as specified in Schedule 'C' a space must be reserved by contacting the Village of Masset, and the use of the location must be authorized by the Village of Masset through a license of occupation agreement.

3.8 No person shall operate or provide mobile food vending that is not maintained at all times in good sanitary and aesthetically pleasing condition.

3.9 No person shall operate or provide mobile food vending without its own power and water source.

3.10 No person shall operate generators used to provide power if they, in the opinion of the Village of Masset, create a disturbance.

3.11 No person shall operate or provide mobile food vending without providing proper waste and recycling receptacles adequate to ensure the cleanliness of the adjacent area. No person shall operate a mobile vending unit without a cleanup within a 10-metre radius after service at a location, and removing of all collected garbage from the location.

3.12 No person shall operate mobile vending without maintaining clearance on all sides of the mobile food vending unit such that pedestrians are able to easily and safely pass by without congestion.

3.13 Operation of the mobile food vending unit shall be conducted in a manner that does not restrict or interfere with the ingress or egress of the adjacent property owner or constitute an obstruction to adequate access by fire, police, sanitation vehicles, or public works vehicles.

3.14 No person shall operate a mobile food vending unit that does not adhere to the Village of Masset Noise Bylaw NO. 384.

3.15 No person shall leave mobile food vending unattended.

3.16 No person shall store mobile food vending on public property overnight.

3.17 No person shall operate mobile food vending without maintaining a location log that tracks the time and duration of the food truck/trailer at each location and making the log available to the Village of Masset upon request.

3.18 No person who is providing or operating mobile food vending shall use or allow to be used any polystyrene (Styrofoam), non-recyclable or nonbiodegradable materials in relation to the sale or delivery of food.

3.19 No person shall operate mobile food vending in public locations outside the following hours where applicable: 7:00 a.m. to 10:00 p.m.

3.20 No person shall operate mobile food vending within:

(a) 30 metres of an existing permanent food service establishment

(b) Residentially zoned areas unless approved by the Village of Masset for a special event such as a Block Party.

## FOOD TRUCKS AND FOOD TRAILERS

3.21 No person shall provide or operate a food truck or trailer that is more in size than:

(a) 2.5 metres in width; and

(b) 8 metres in length.

3.22 No person shall place more seating than is necessary to accommodate the maximum of six (6) patrons at the mobile food vending unit without receiving permission from the Village of Masset.

3.23 On public locations, sign boards are to be placed adjacent to the food truck/trailer to avoid any obstructions to vehicles and pedestrians.

3.24 No person operating a food truck/trailer on private property can place sign boards more than two (2) metres beyond their property limits that does not obstruct vehicles and pedestrians.

## FOOD CARTS

3.25 Food carts must be hand propelled, but may be delivered to their site by vehicle.

3.26 No person shall operate a mobile food cart within 30 metres from existing permanent food service establishments that sell a similar food product, concept, or theme.

3.27 No person shall operate a mobile food cart on sidewalk locations other than those specified in Schedule 'C' and the use of the location must be authorized by the Village of Masset through a license of occupation agreement'.

3.28 Placement of any furniture (i.e., tables, chairs, benches, counters etc.) associated with the mobile food vending cart is not permitted in on-street locations (side-walks).

(c) Adding Schedule 'C'

## SCHEDULE 'C'

### Public Mobile Food Vending Locations\*and Fees

Location	Food Truck/Trailer Allowed	Food Cart Allowed	Number of Units Allowed	Fees****
<b>Community Hall</b> <ul style="list-style-type: none"> <li>- availability subject to booked events</li> <li>- see Map 1</li> </ul>	Yes/Yes	Yes	3**	\$464 per month/\$116 per week
<b>GMDC Parking Lot</b> <ul style="list-style-type: none"> <li>- subject to land divestiture process</li> <li>- see Map 2</li> </ul>	Yes/Yes	Yes	4***	\$360 per month/\$90 per week
<b>Visitors Centre</b> <ul style="list-style-type: none"> <li>- See Map 3</li> </ul>	Yes/Yes	Yes	1	\$360 per month/\$90 per week
<b>On-Street (Sidewalks)</b> <ul style="list-style-type: none"> <li>-Collision Ave, Cooke Street, Main Street (North of Collision Ave), Oar Street, Harrison Avenue</li> </ul>	No/No	Yes	3	\$45 per month; \$12 per week
<b>Special Events</b>	TBD by VOM	TBD by VOM	TBD by VOM	TBD by VOM and/or Event Organizer

\*Placement of mobile food vending units within allowed public locations will require consultation with the Village of Masset, and the use of the location must be authorized by the Village of Masset through a license of occupation agreement.

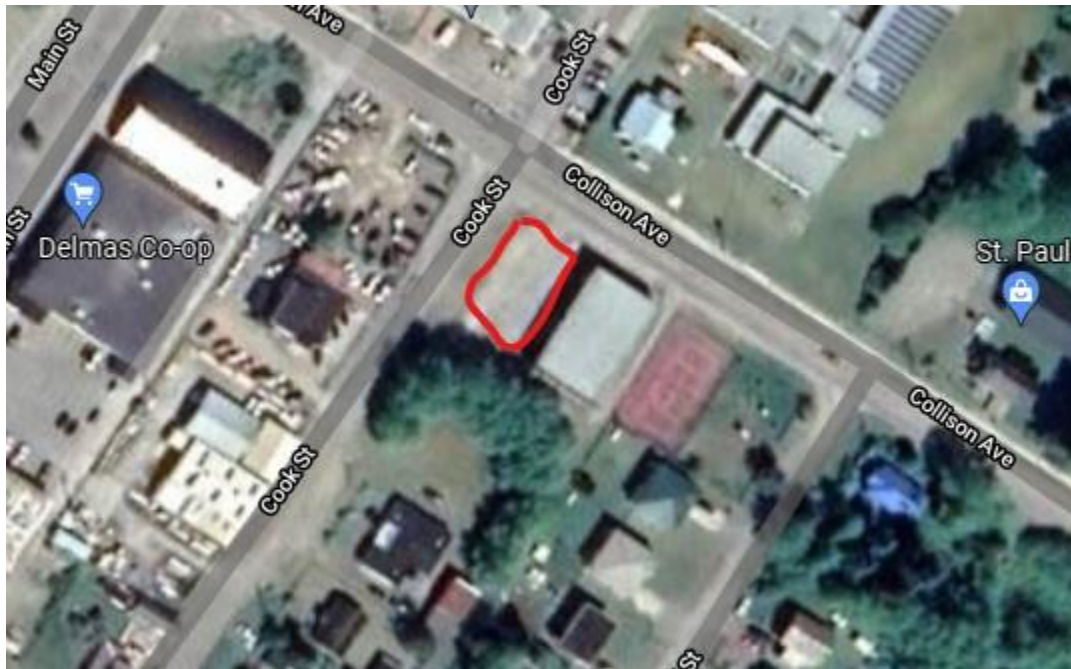


\*\*Three (3) mobile food vending units would consist of two (2) food trucks/trailers and one (1) food cart. There can not be three (3) food trucks/trailers at this location at any given time.

\*\*\* Four (4) mobile food vending units would consist of three (3) food trucks/trailers and one (1) food cart. There can not be four (4) food trucks/trailers at this location at any given time.

\*\*\*\* All operators require a mobile food vending license (business license) to operate in Masset. Those operating on public lands identified in the above table will also be charged a location fee.

Map 1 – Community Hall



Map 2 – GMDC Parking Lot





### Map 3 – Visitors Centre



3. If any section, paragraph or phrase in this Bylaw is for any reason held to be invalid by a decision of a Court of competent jurisdiction, that portion shall be severed and the remainder of this Bylaw shall continue in full force and effect.

4. This Bylaw may be cited for all purposes as "Business Licensing Amendemennt Bylaw No. 651, 2021".

READ A FIRST TIME THIS 13<sup>th</sup> DAY OF DECEMBER 2021

READ A SECOND TIME THIS 13<sup>th</sup> DAY OF DECEMBER 2021.

READ A THIRD TIME THIS <sup>th</sup> DAY OF JANUARY 2022.

RECONSIDERED AND ADOPTED THIS <sup>th</sup> DAY OF JANUARY 2022.

\_\_\_\_\_  
Clerk

\_\_\_\_\_  
Mayor

\_\_\_\_\_  
Certified a true copy of "Business Licensing Amendment Bylaw No. 651, 2021".  
Clerk

## **APPENDIX 3**

### **Mobile Food Vending Business Licence Application**



Village of Masset

## Application for a Mobile Food Vending Business Licence Food Trucks, Food Trailers, Food Carts

PART 1. BUSINESS INFORMATION – Complete all fields		
Business Name:		
Owner(s) Name:		
Location of Business:		
Mailing Address of Business:		
Postal Code:	Phone:	Cell:
Email Address:	Home Address:	
<b>PART 2.</b> The following approvals, inspections and supporting documents must be obtained and submitted in order for your application to be accepted and approved to operate a food truck, food trailer, or food cart in the Village of Masset.		
REQUIREMENT	MOBILE FOOD VENDING ON PRIVATE PROPERTY	MOBILE FOOD VENDING ON MUNICIPAL PROPERTY
Northern Health Inspection/Approval	✓	✓
Proof of Motor Vehicle Insurance (Food Trucks and Food Trailers).	✓	✓
Proof of Liability Insurance coverage which meets the following minimum requirements: - Inclusive limit of \$2,000,000 and Public Liability & Property Damage.	✓	✓
A Discharge Management Plan satisfactory to the Village of Masset that describes how and where fats, oils and grease will be disposed.	✓	✓
Letter from private property owner authorizing mobile vending use.	✓	N/A
Use of municipal property locations for mobile food vending must be authorized by the Village of Masset through completion of a License of Occupation Agreement by the vendor.	N/A	✓





## **APPENDIX 4**

### **Draft Mobile Food Vending License of Occupation Agreement**

## DRAFT MOBILE FOOD VENDING

### LICENSE OF OCCUPATION AGREEMENT

THIS AGREEMENT made this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_, is

BETWEEN

**VILLAGE OF MASSET**

PO Box 68

1686 Main Street

Masset, B.C. V0T 1M0

(the “**Village**”)

AND

**[NAME]**

**[insert address]**

(the “**Vendor**”)

WHEREAS:

- A. The Village owns the License Area;
- B. The Vendor is in the business of providing food services from Mobile Food Vending; and
- C. The parties have agreed that the Vendor may provide food services from Mobile Food Vending on the License Area on the terms and conditions set out in this Agreement.

**NOW THEREFORE THIS AGREEMENT WITNESSETH** that in consideration of the mutual covenants and agreements herein contained, the parties hereto agree as follows:

#### **1. DEFINITIONS**

1.1 In this Agreement the following words and phrases shall have the following meanings:

- (a) **Mobile Food Vending** means the operation of a food service business from a food cart, food trailer or food truck.
- (b) **License Area** means the area of lands owned by the Village and outlined in bold black on Schedule A to this Agreement.

## **2. GRANT**

- 2.1 The Village hereby grants to the Vendor the right to use the License Area for Mobile Food Vending in accordance with the terms, conditions, and requirements of this Agreement and Business Licence Bylaw No.616, as amended from time to time.
- 2.2 For certainty, the license granted in section 2.1 of this Agreement is limited to the placement and operation of Mobile Food Vending in the License Area.
- 2.3 The Vendor acknowledges that the license granted under this Agreement is non-exclusive.

## **3. TERM**

- 3.1 The term of this Agreement commences on \_\_\_\_\_ (the "Commencement Date") and expires on \_\_\_\_\_ (the "Term").

## **4. LICENSE FEE**

- 4.1 By the 15<sup>th</sup> day of the month, the Vendor shall pay to the Village a fee for the use of the License Area for the previous month calculated on the basis of the rates set out in Schedule "C" to Business Licence Bylaw No.616, as amended from time to time, (the "License Fee").

## **5. VENDOR'S COVENANTS AND OBLIGATIONS**

- 5.1 The Vendor shall:
- (a) promptly pay the License Fee and all applicable taxes when due;
  - (b) use the License Area only for the purposes set out in section 2.1 of this Agreement;
  - (c) have a product approval sticker and operating permit from the BC Safety Authority, allowing for the use of propane;
  - (d) remove Mobile Food Vending from the License Area at any time requested by the Village;
  - (e) ensure that all service windows on the Mobile Food Vending are orientated towards the sidewalk and do not face the street, roadway, or parking lot (if applicable);
  - (f) not serve any alcohol or tobacco products at the Mobile Food Vending;
  - (g) not dispose of any fats, oils, grease, or wastewater into any Village storm or sanitary sewer system;
  - (h) dispose of grey water at an approved sani-dump location;
  - (i) not commit or allow any voluntary waste or destruction of the License Area;

- (j) provide, if required, its own generator to supply power to the Mobile Food Vending, the noise level from such generator not to be unreasonable, as determined by the Village in its sole discretion;
- (k) not cause, maintain, or permit anything that may be or become a nuisance or annoyance on or from the License Area,
  - i. to other users of the License Area;
  - ii. to any adjacent owners or occupiers of lands;
  - iii. to the public, including the accumulation of rubbish or unused personal property of any kind;
  - iv. by sound emitted from a power generator provided in accordance with subsection (j) of this Agreement; or
  - v. by interfering with ingress or egress of any adjacent property owner or occupier or emergency and sanitation vehicles;
- (l) carry on its activities in, on, and from the License Area in compliance with any and all statutes, enactments, bylaws, regulations, and orders from time to time in force (including all environmental laws, all health and safety regulations, and all Village bylaws and regulations respecting fire, traffic safety, and sanitation), and shall obtain the required licenses (including a business license from the Village), permits, and approvals thereunder and not do or omit to do anything upon or from the License Area in contravention thereof;
- (m) pay all costs and expenses of any kind whatsoever associated with and payable in respect of the Vendor's use of the License Area, including without limitation all utility charges for utilities serving the Mobile Food Vending;
- (n) move the Mobile Food Vending when requested to do so by Village staff; and
- (o) on the last day of each month during the Term, provide to the Village a consolidated list of the dates and times the Vendor was operating in the License Area during the month.

## **6. VENDOR'S ACKNOWLEDGEMENTS AND AGREEMENTS**

### **6.1 The Vendor acknowledges and agrees that:**

- (a) the Vendor will not have access to any water or power connection at the License Area;
- (b) the Vendor accepts the License Area on an "as is basis" without any representations or assurances from the Village as to the state or condition of the License Area or the suitability of the License Area for the Vendor's purposes; and

- (c) this Agreement creates a non-exclusive contractual license only and the Vendor shall not acquire any interest in the License Area or any other land vested in or held by the Village, but only the non-exclusive right to use the License Area in accordance with the terms and conditions of this Agreement.

## **7. PERSONNEL**

- 7.1 The Vendor shall register, remain in good standing, and comply with all Worksafe BC requirements and regulations.

## **8. INSURANCE & INDEMNITY**

- 8.1 The Vendor shall purchase and keep in force at all times during the Term of this Agreement:

- (a) commercial general liability insurance providing coverage for death, bodily injury property loss and damage, and other losses arising out of or in connection with the Mobile Food Vending in an amount not less than \$2,000,000.00 per occurrence, or such greater amount as may be required by the Village from time to time, acting reasonably; and
- (b) automobile liability insurance providing coverage for death, bodily injury, property loss and damage, and other losses arising out of or in connection with the Mobile Food Vending in an amount not less than \$2,000,000 per occurrence.

- 8.2 All insurance policies required to be taken out by the Vendor shall be with companies satisfactory to the Village and shall:

- (a) name the Village as an additional insured;
- (b) be issued by an insurance company entitled to carry on the business of insurance under the laws of British Columbia;
- (c) be primary and non-contributing with respect to any policies carried by the Village and include a clause that any coverage carried by the Village is excess coverage;
- (d) contain a cross liability clause and severability of interests; and
- (e) not be cancelled or materially amended except upon thirty (30) days written notice to the Village.

- 8.3 The Vendor shall provide evidence of the placement and maintenance of the required insurance in a form acceptable to the Village prior to the Commencement Date and upon request of the Village from time to time.

- 8.4 If the Vendor fails to insure as required, the Village may effect the missing insurance in the name and at the expense of the Vendor and the Vendor shall promptly repay the Village all

costs incurred by the Village in doing so. For clarity, the Village has no obligation to effect such insurance.

- 8.5 The Vendor shall indemnify, defend, and save harmless the Village, its elected officials, officers, employees, and agents against any and all actions suits, claims, demands, costs (including legal costs incurred on a solicitor/client basis), expenses, and liabilities of any nature, arising or resulting, directly or indirectly, from any breach or non-performance of any covenant or condition of this Agreement to be fulfilled, kept, or observed by the Vendor and the negligence of the Vendor or the Vendor's officials, agents, or employees arising out of the operation of the Mobile Food Vending by the Vendor under this Agreement. This provision shall survive the expiration or earlier termination of this Agreement.

## **9. TERMINATION**

- 9.1 The Village may terminate this Agreement by giving notice of immediate termination to the Vendor:
- (a) if the Vendor defaults in the payment of the License Fee or any other amount required to be paid by the Vendor to the Village under this Agreement and such default continues for fifteen (15) days after written notice is provided to the Vendor;
  - (b) if the Vendor defaults in performing or observing any other of its covenants or obligations under this Agreement and such default continues for a period of thirty (30) days or other period specified by the Village that is reasonably required to remedy such default after written notice is provided to the Vendor; or
  - (c) for any reason on providing thirty (30) days' notice to the Vendor.
- 9.2 Within 15 days of the expiry or earlier termination of this Agreement, the Vendor shall remove all of its property from the License Area and leave the License Area in a clean and tidy condition to the satisfaction of the Village.

## **10. NOTICES**

- 10.1 All notices required to be given hereunder shall be in writing and shall be made or given by delivering the same by personal service or by registered mail to the addresses set out on the first page of this Agreement. All notices sent by personal service shall be deemed to be received when delivered and all notices sent via registered mail shall be deemed received five (5) days after date of mailing.

## **11. GENERAL**

- 11.1 In this Agreement
- (a) reference to the singular includes a reference to the plural, and vice versa, unless the context requires otherwise;

- (b) article and section headings have been inserted for ease of reference only and are not to be used in interpreting this Agreement;
  - (c) reference to a particular numbered section or article, or to a particular lettered Schedule, is a reference to the correspondingly numbered or lettered article, section, or Schedule of this Agreement and any Schedules to this Agreement form part of this Agreement; and
  - (d) where the word "including" is followed by a list, the contents of the list are not intended to circumscribe the generality of the expression preceding the word "including".
- 11.2 Time shall be of the essence in this Agreement.
- 11.3 This Agreement is the entire agreement between the parties regarding its subject and it terminates and supersedes all other representations, warranties, promises, and agreements regarding its subject.
- 11.4 This Agreement shall not be assigned by either party, in whole or part, without the consent in writing of the other party, such consent not to be unreasonably withheld.
- 11.5 If any portion of this Agreement is held invalid by a court of competent jurisdiction, the invalid portion shall be severed and the decision that it is invalid shall not affect the validity of the remainder of the Agreement.
- 11.6 This Agreement may not be modified except by an instrument signed in writing by the parties.
- 11.7 No condoning, excusing, or waiver by any party of any breach or non-observance by the other party of any term or condition of this Agreement shall operate as or be construed to be a waiver of any breach or non-observance of any other provision of this Agreement or of any continuing or subsequent breach or non-observance of any such provision.
- 11.8 This Agreement shall be governed by and construed in accordance with the laws of the Province of British Columbia.
- 11.9 This Agreement may be executed in multiple counterparts, each of which is to be deemed to be an original and all of which taken together constitutes one and the same agreement.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized officers or representatives on the day and year written below.

**VILLAGE OF MASSET** by its  
authorized signatory(ies):

**[NAME OF CORPORATION]** by its authorized signatory(ies): \_\_\_\_\_

[Use if Vendor is a corporate entity]

Name:

Chief Administrative Officer:

Name:

Date:

Date:

**[NAME OF INDIVIDUAL]**

[Use if Vendor is an individual]

Name of Individual:

Signed in the presence of:

Witness:

Address:

Date:



## SCHEDULE A

### Licence Area(s)

#### **Public Mobile Food Vending Locations\* and Fees**

<b>Location</b>	<b>Food Truck/Trailer Allowed</b>	<b>Food Cart Allowed</b>	<b>Number of Units Allowed</b>	<b>Fees****</b>
<b>Community Hall</b> <ul style="list-style-type: none"> <li>- availability subject to booked events</li> <li>- see Map 1</li> </ul>	Yes/Yes	Yes	3**	\$464 per month/\$116 per week
<b>GMDC Parking Lot</b> <ul style="list-style-type: none"> <li>- subject to land divestiture process</li> <li>- see Map 2</li> </ul>	Yes/Yes	Yes	4***	\$360 per month/\$90 per week
<b>Visitors Centre</b> <ul style="list-style-type: none"> <li>- See Map 3</li> </ul>	Yes/Yes	Yes	1	\$360 per month/\$90 per week
<b>On-Street (Sidewalks)</b> -Collision Ave, Cooke Street, Main Street (North of Collision Ave), Oar Street, Harrison Avenue	No/No	Yes	3	\$45 per month/\$12 per week
<b>Special Events</b>	TBD by VOM	TBD by VOM	TBD by VOM	TBD by VOM and/or Event Organizer

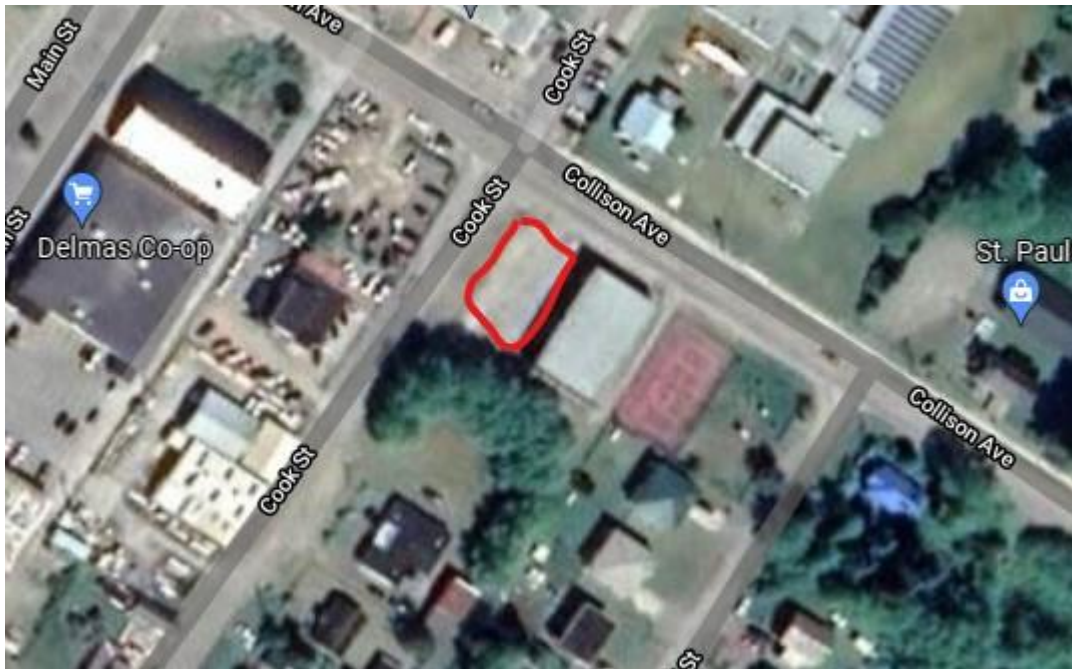
\*Placement of mobile food vending within allowed public locations will require consultation with the Village of Masset, and the use of the location must be authorized by the Village of Masset through a license of occupation agreement.

\*\*Three (3) mobile food vending units would consist of two (2) food trucks/trailers and one (1) food cart. There can not be three (3) food trucks/trailers at this location at any given time.

\*\*\* Four (4) mobile food vending units would consist of two (3) food trucks/trailers and one (1) food cart. There can not be four (4) food trucks/trailers at this location at any given time.

\*\*\*\*All operators require a mobile food vending license (business license) to operate in Masset. Those operating on public lands identified in the above table will also be charged a location fee.

Map 1 – Community Hall



Map 2 – GMDC Parking Lot





### Map 3 – Visitors Centre

